# Making the Web More Inclusive With Adaptive User Interfaces

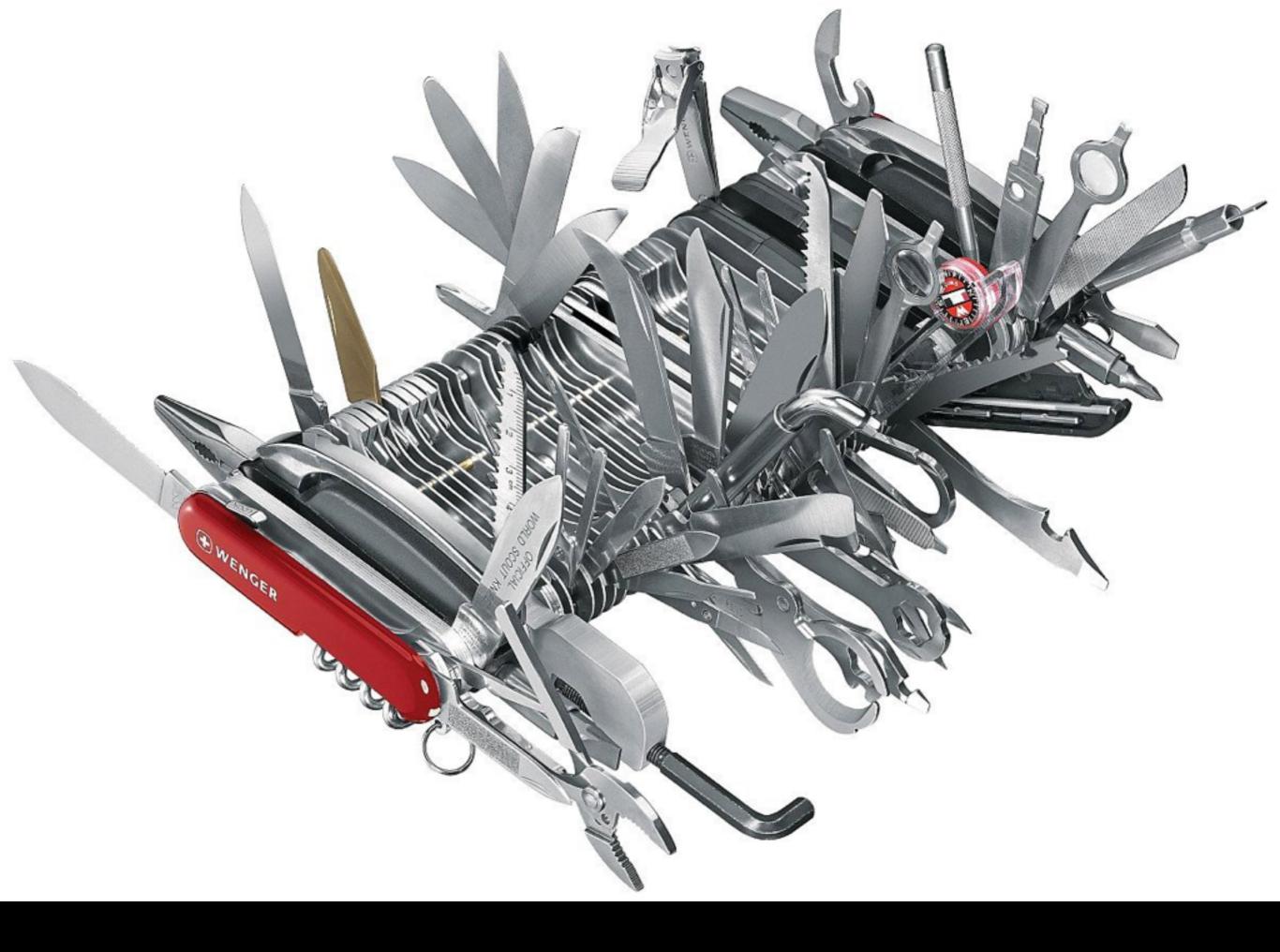
Krzysztof Z. Gajos













#### Wenger 16999 Swiss Army Knife Giant

by Wenger



★★★★★ 252 customer reviews | 21 answered questions

List Price: \$1,400.00

Price: \$1,349.00 *Prime* 

You Save: \$51.00 (4%)

Only 15 left in stock.









v 1.0

v 2.0

v 3.0

v 4.0

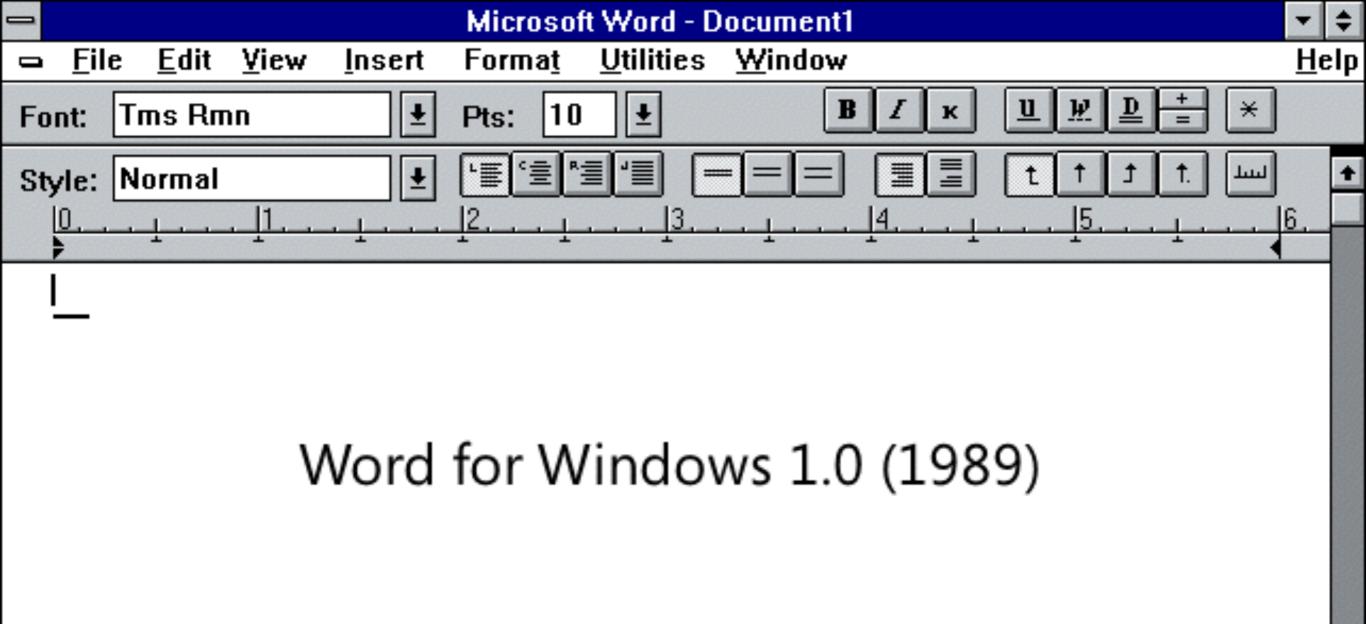












Pg 1

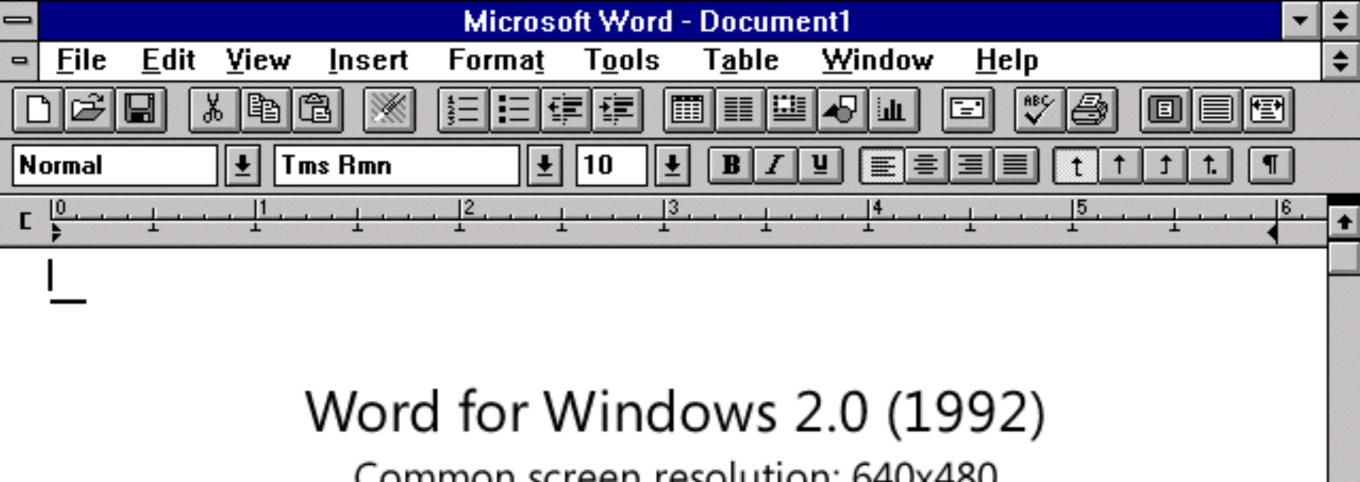
Sec 1

1/ 1

At

Ln

Col 1



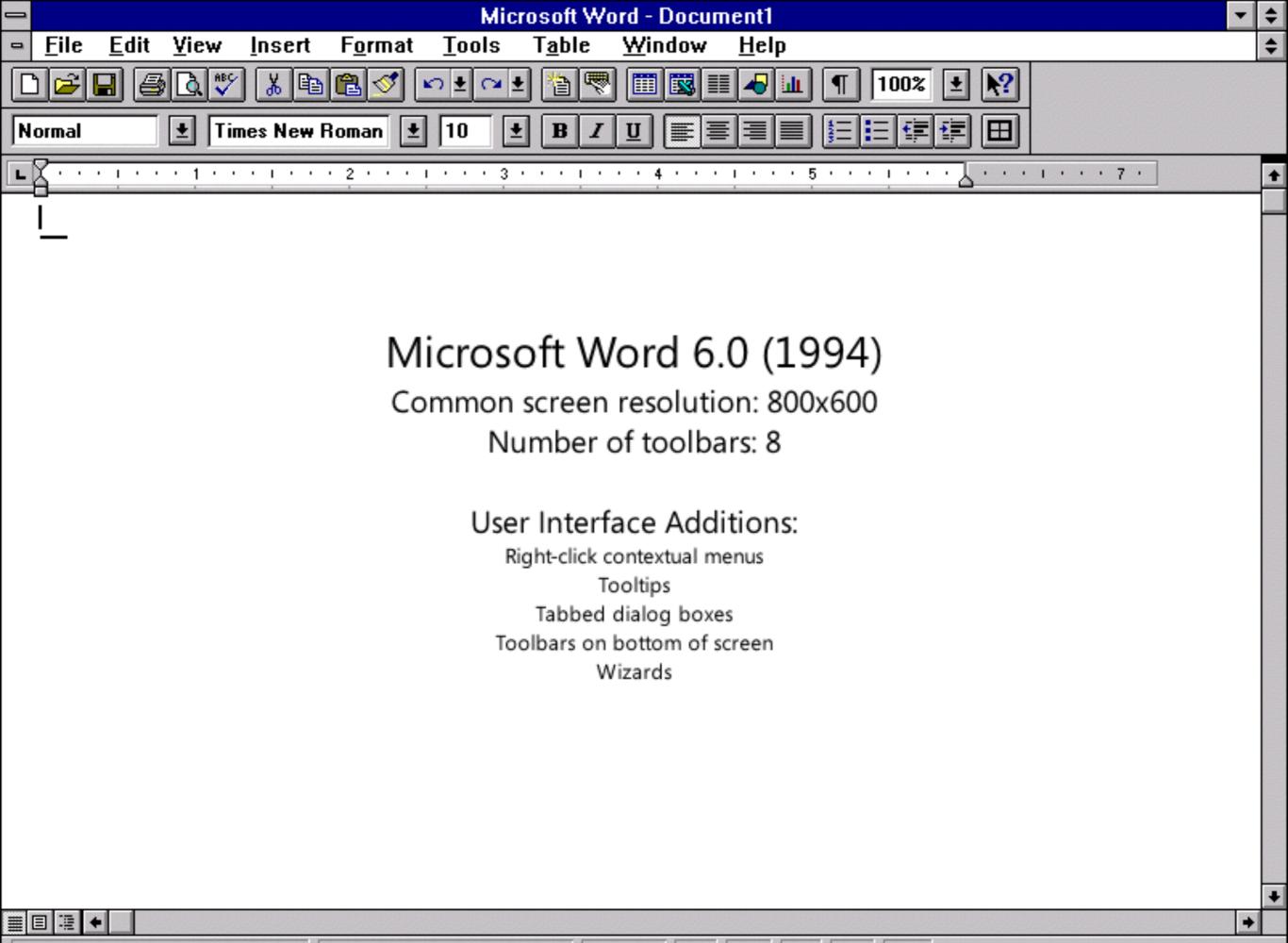
Common screen resolution: 640x480

Number of toolbars: 2

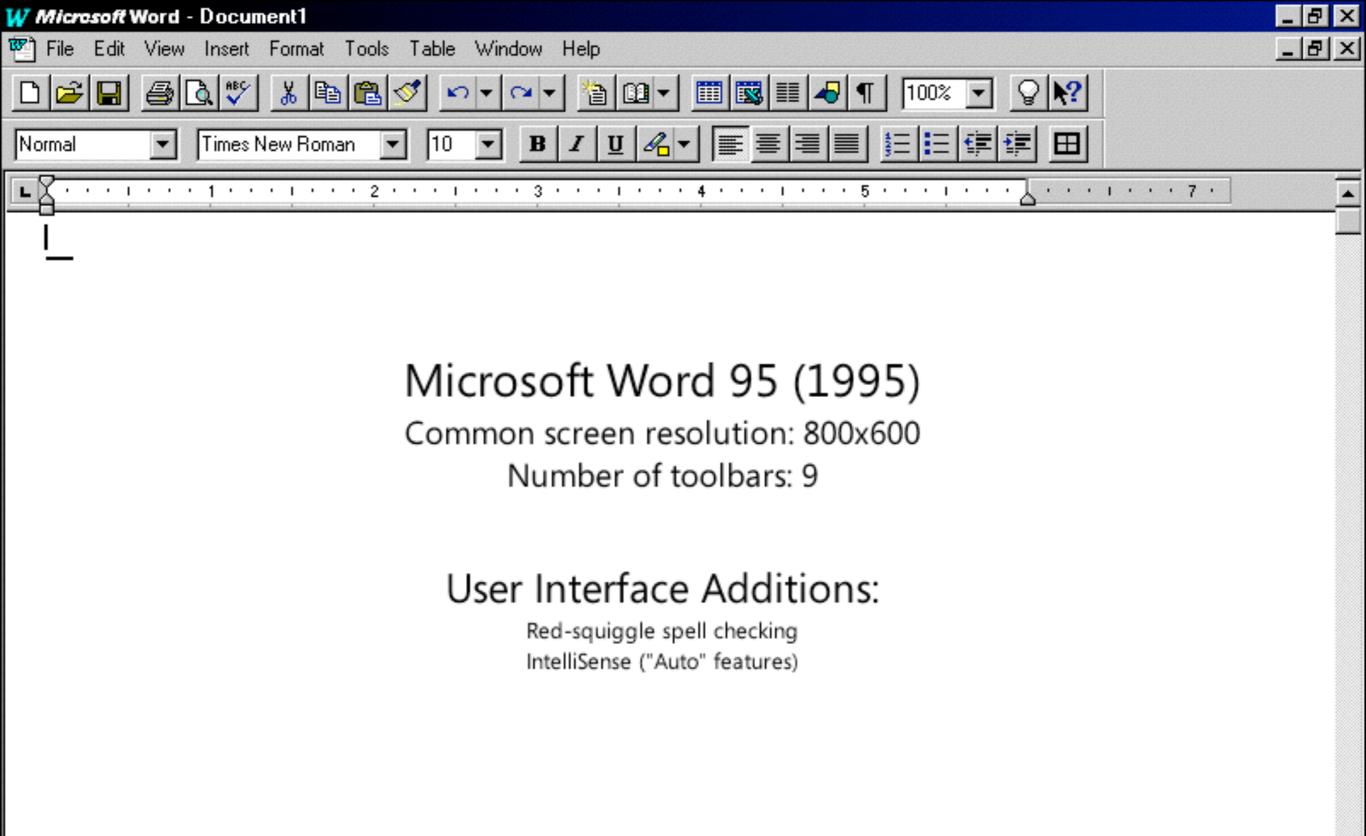
User Interface Additions:

Nested Dialog Boxes

 ◆
 Image: Color of the property of the



Page 1 Sec 1 1/1 At 1" Ln 1 Col 1 10:48 PM REC MRK EXT OVR WPH



11:11 PM

Page 1

Sec 1

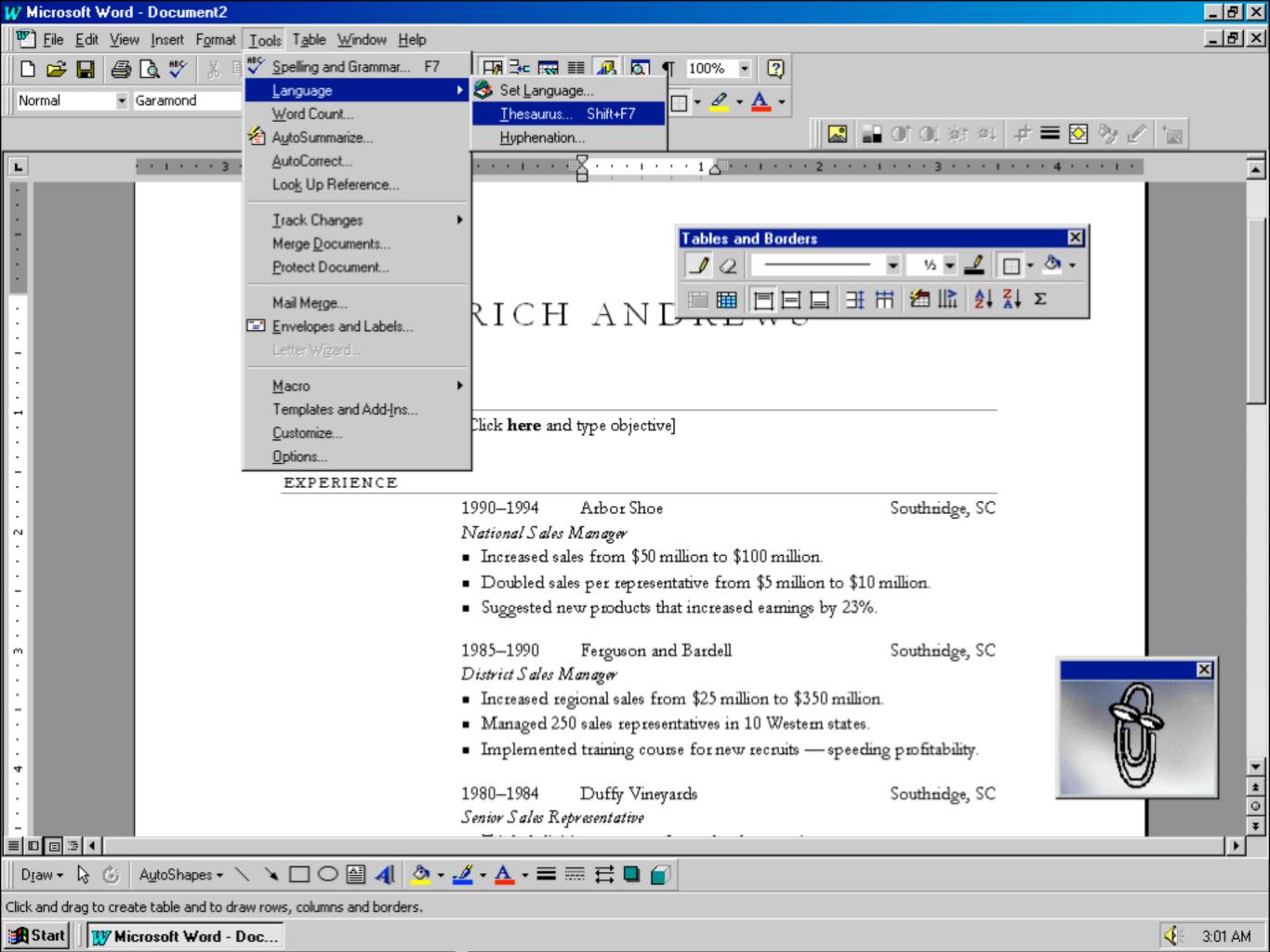
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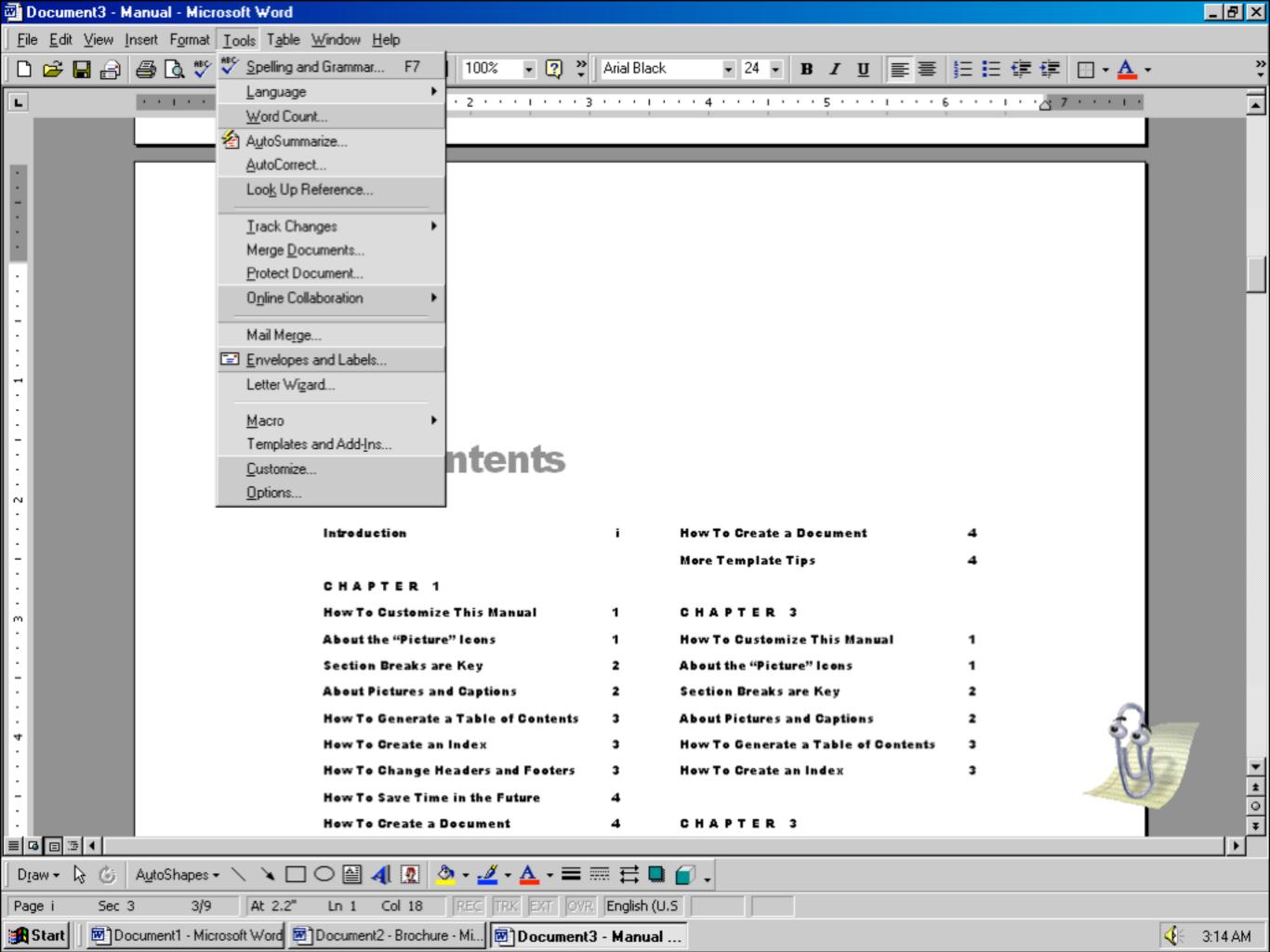
1/1

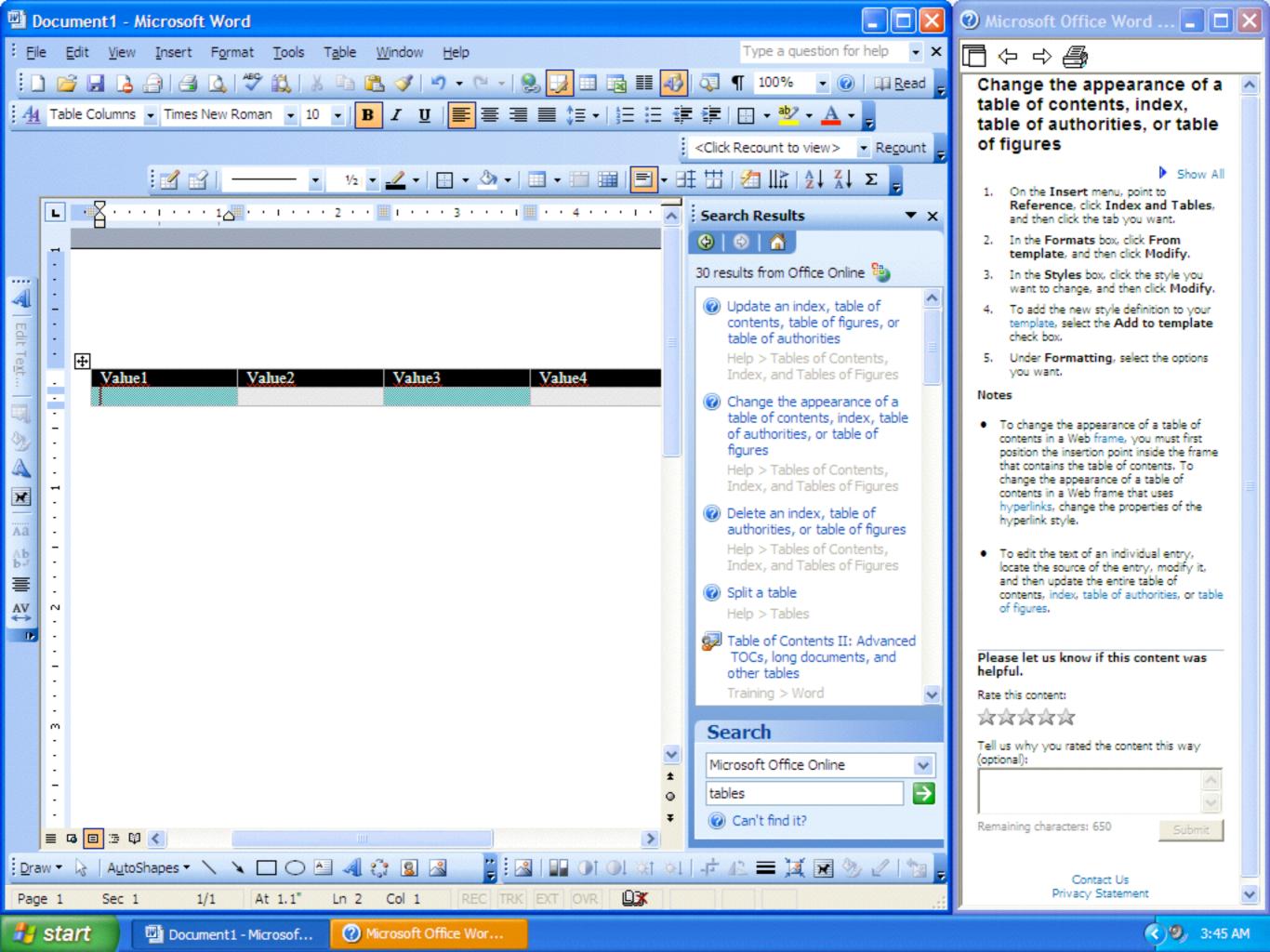
At 1"

Ln 1

Col 1

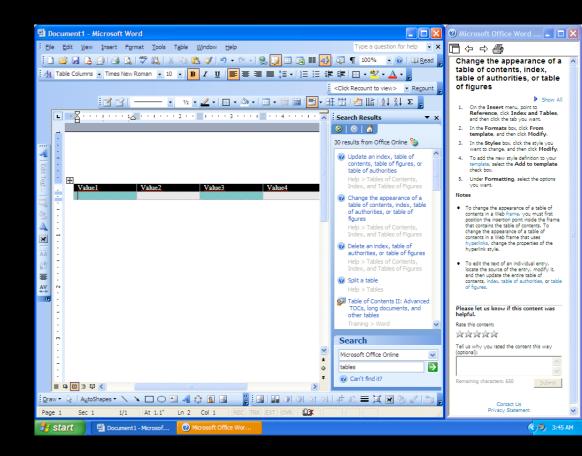




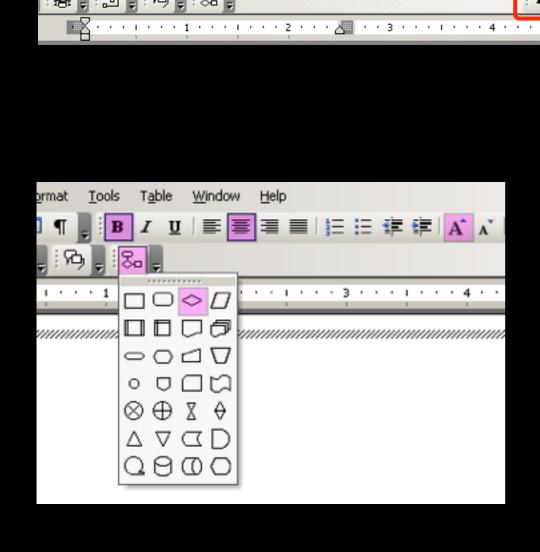


### What Can We Do About This?

- Customization
- User interface agents
- Adaptive user interfaces

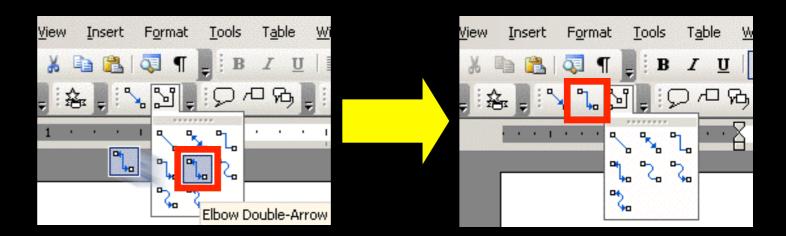


1. Exploring the Design Space of User Interfaces
That Adapt to What Users Do

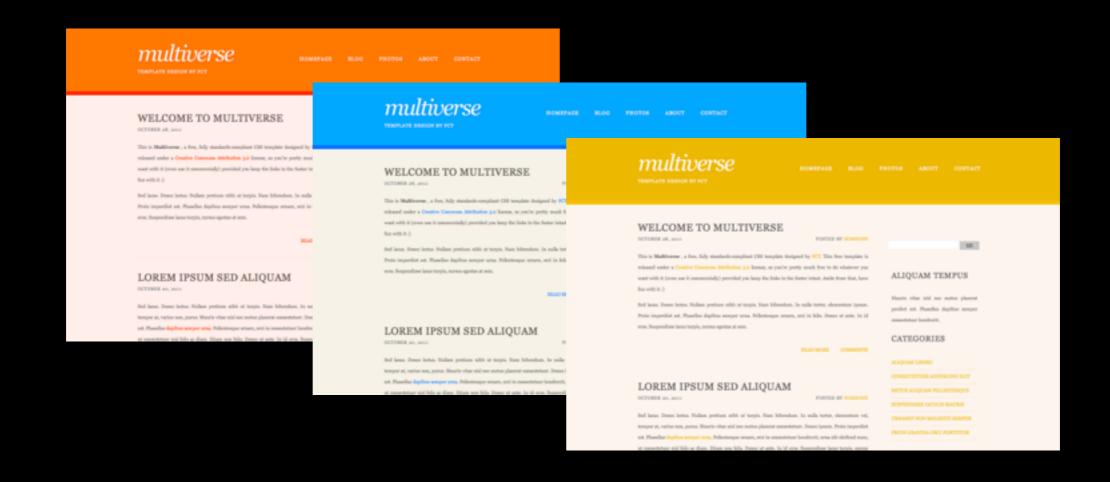


B I U | ■ ■ | E = ■ | A A | Highlight colors • Font colors •





- 1. Exploring the Design Space of User Interfaces That Adapt to What Users Do
- 2. SPR Web: Adapting to Users' Color Vision Abilities



- 1. Exploring the Design Space of User Interfaces That Adapt to What Users Do
- 2. SPR Web: Adapting to Users' Color Vision Abilities
- 3. SUPPLE: Adapting to Users' Motor Abilities

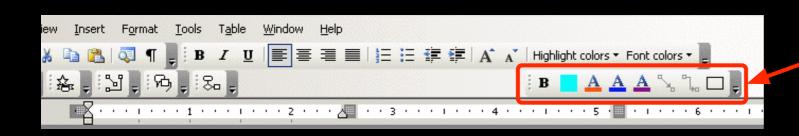




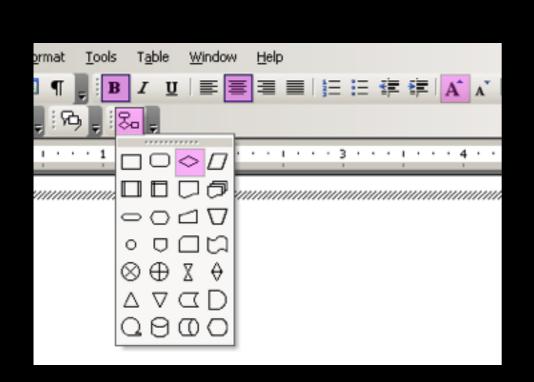


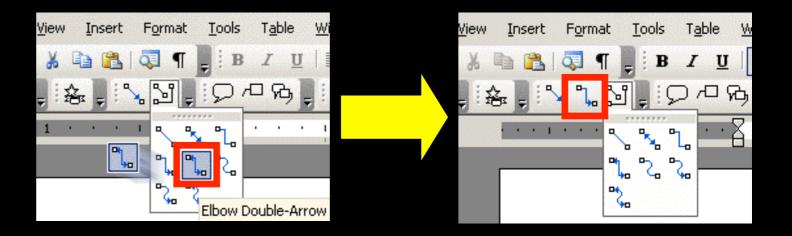
## Part II: Synthesis

- Traditional one-size-fits-all design inevitably leads to discrimination. Adaptive User Interfaces can democratize access to digital resources.
- To succeed, we need to empower designers and programmers to use more powerful abstractions in UI development









# **Exploring the Design Space of User Interfaces That Adapt to What Users Do**

with Mary Czerwinski, Desney Tan, Daniel Weld, Kate Everitt



BEN SHNEIDERMAN

## Directo Manipulation



PATTIE MAES

Excerpts from debates at IUI 97 and CHI 97

Intelligent User
Interfaces can save
time and effort

Intelligent
User Interfaces will
confuse and frustrate
users



BEN SHNEIDERMAN



PATTIE MAES

HCI

A

Greenberg and Witten [1985]



Trevellyan and Browne [1987]



Mitchell and Shneiderman [1989]



Sears and Shneiderman [1994]



McGrenere, Baecker and Booth [2002]



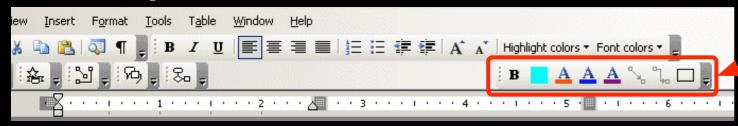
Findlater and McGrenere [2004]



Tsandilas and shraefel [2005]



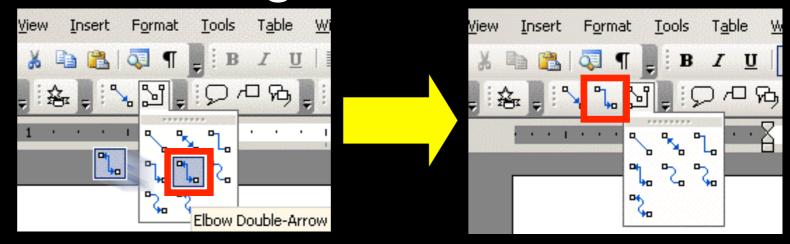
#### The Split Interface



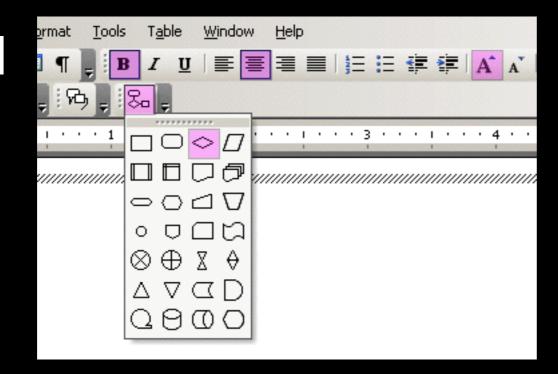
Adaptive toolbar

based on [Sears & Shneiderman, 1994]

#### The Moving Interface



The Visual Popout Interface



[Gajos, et al., AVI'06]

# Mapping the Design Space for Adaptive User Interfaces: The Good, the Bad, and the Ugly

#### Satisfaction?

#### Performance?

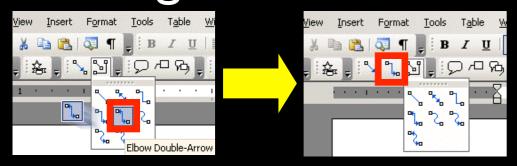
#### Split Interface

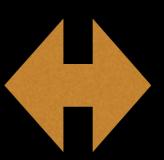


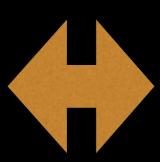




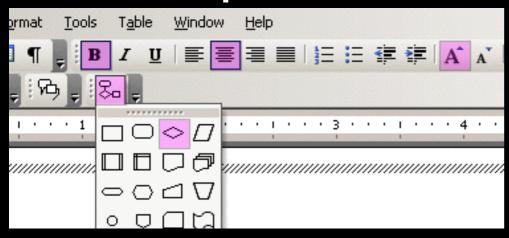
#### Moving Interface







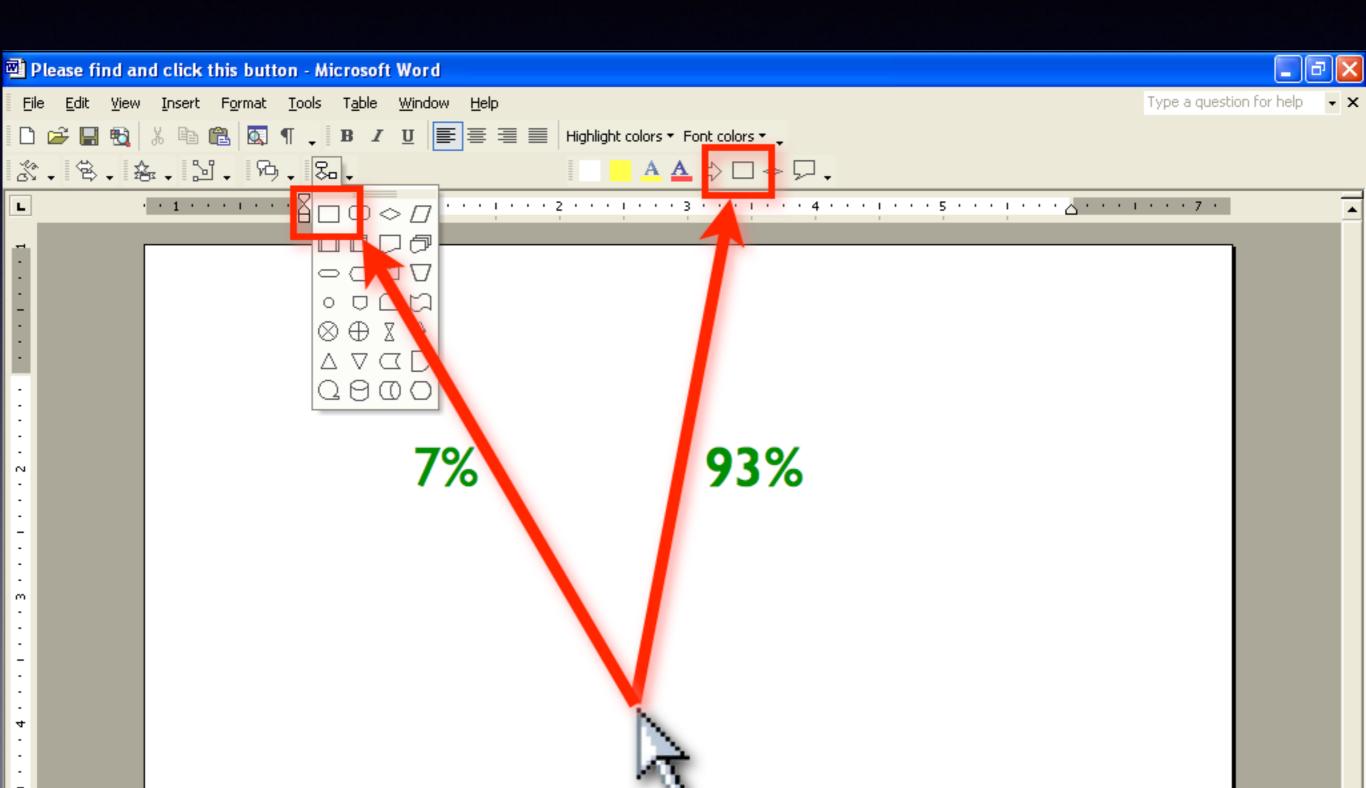
#### Visual Popout Interface



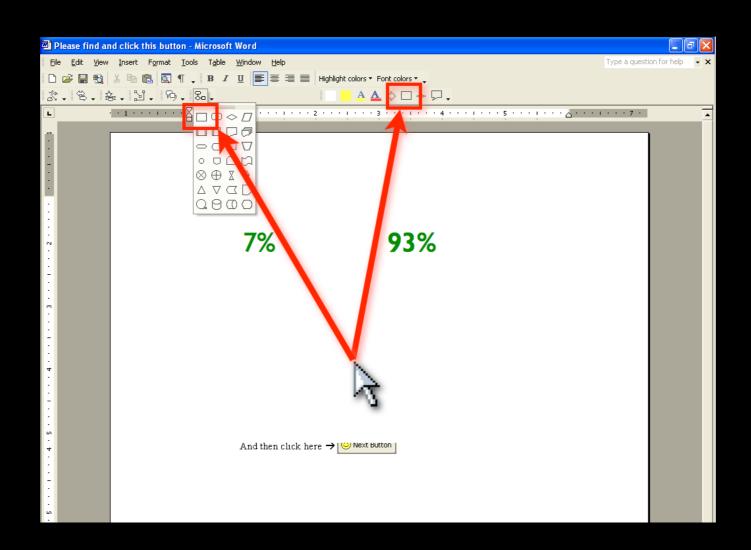


[Gajos, et al., AVI'06]

### What makes Split Interfaces work?

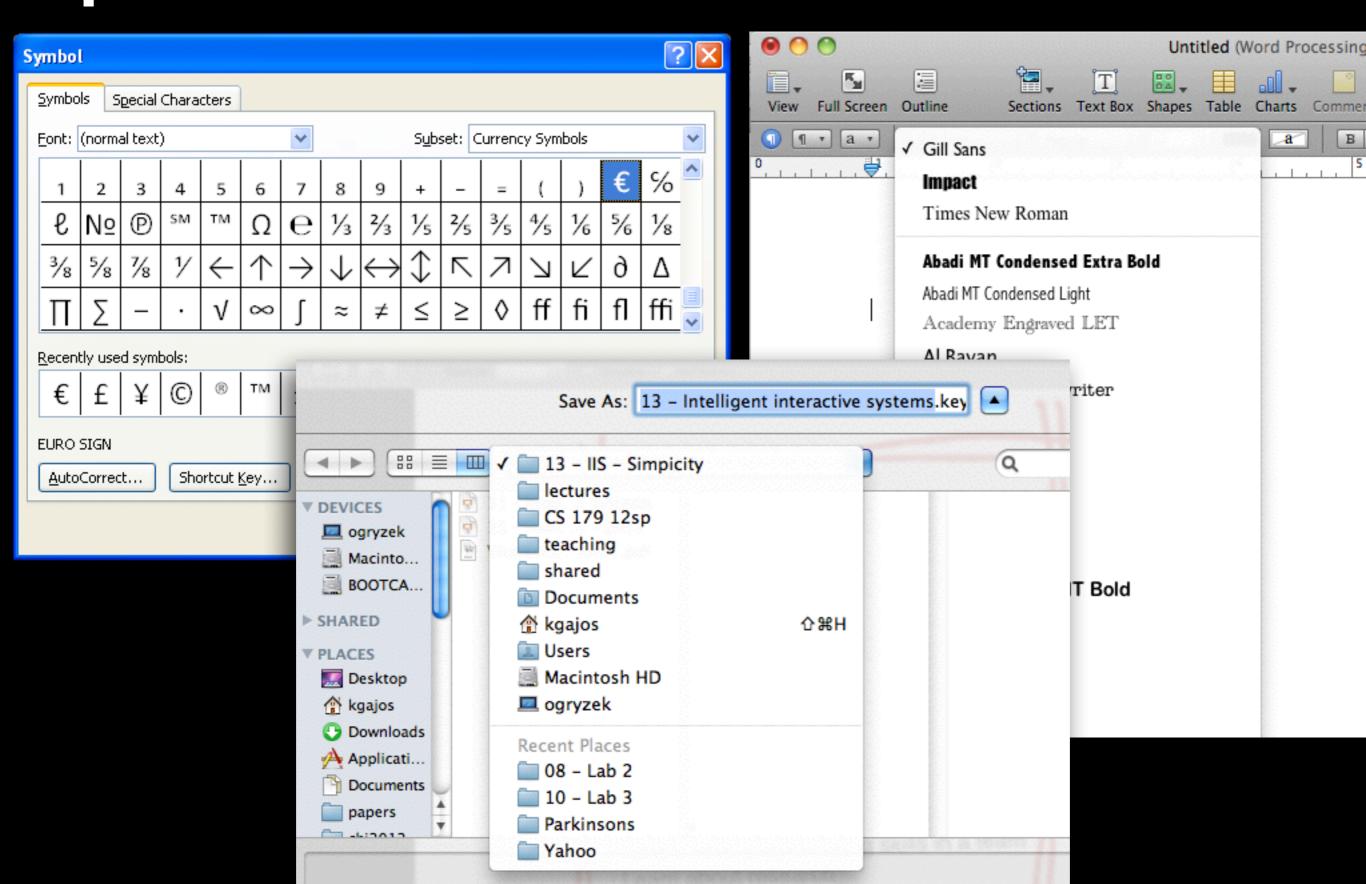


## What makes Split Interfaces work?



- Use of adaptive mechanism is optional
- Minimal cost of incorrect prediction

## Split Interfaces in Real World

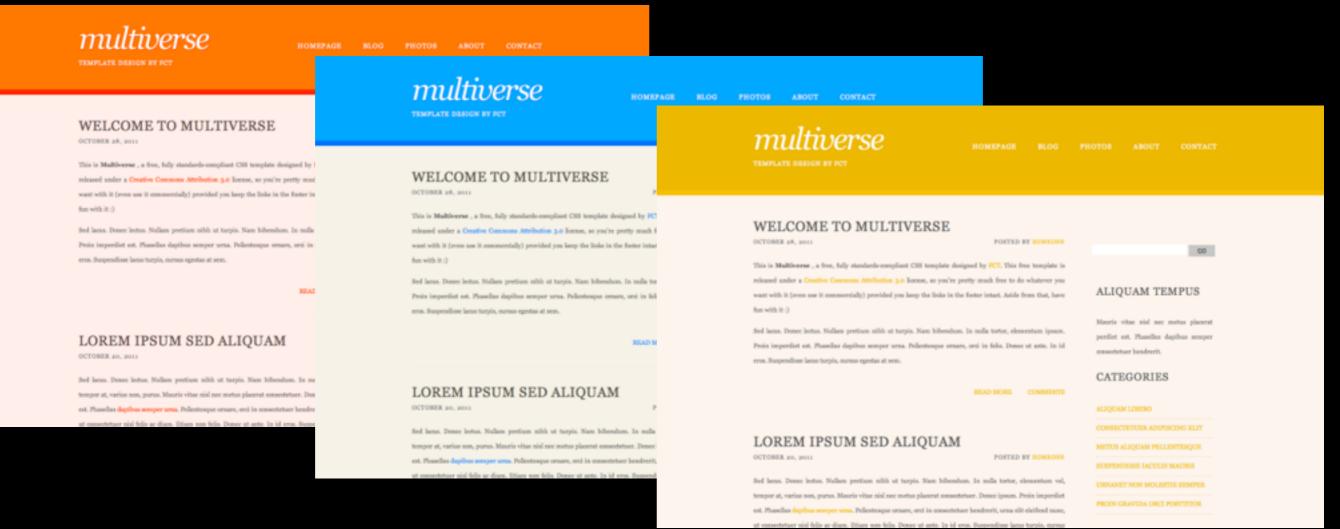


# **Exploring the Design Space of User Interfaces That Adapt to What Users Do**

- User interfaces that adapt continuously to what users do can improve both performance and satisfaction
- Split Interfaces are a particularly effective design pattern:
  - Use of adaptive mechanism is optional
  - Minimal cost of incorrect prediction







#### **SPR Web:**

## Subjective Response–Preserving Recoloring Tool for Websites

David Flatla
Katharina Reinecke
Carl Gutwin
Krzysztof Gajos





#### 7 things ... about Olav's Advanced Daily Moisturiser with Cooling Essence

comments (2)





#### Search

Search:

Search

#### Recent Posts

7 things ... about olay's advanced daily moisturiser with cooling essence now if i were to present a beauty box ... lancome rouge in love – beauty bloggers part art in beauty: holton rower x dior just a little bit more with benefit hervana that fine line – maybelline hypersharp liner look fabulous online! red of the day – burberry lip cover soft satin lipstick in brick red (19) my origins experience – made fabulous with plantscription! flawlessly ... with shiseido perfect refining foundation

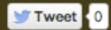
Ads

Color-encoded information



### 7 things ... about Olav's Advanced Daily Moisturiser with Cooling Essence

comments (2)





### Search

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Search

### Recent Posts

7 things ... about olay's advanced daily moisturiser with cooling essence now if i were to present a beauty box ... lancome rouge in love - beauty bloggers party art in beauty: holton rower x dior just a little bit more with benefit hervana that fine line - maybelline hypersharp liner look fabulous online! red of the day - burberry lip cover soft satin lipstick in brick red (19) my origins experience - made fabulous with plantscription! flawlessly ... with shiseido perfect refining foundation

### Ads

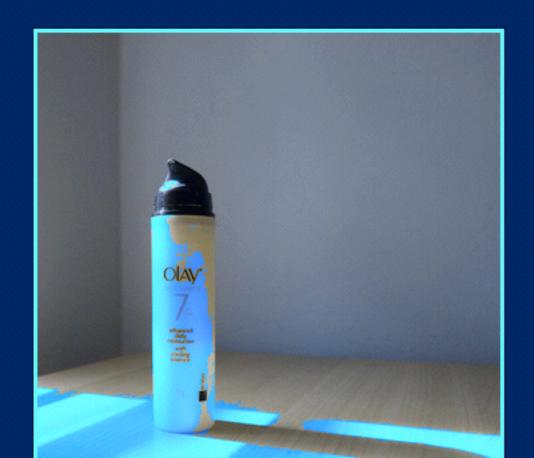
Color-encoded information



7 things ... about Olav's Advanced Daily Moisturiser with Cooling Essence

comments (2)





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7 things ... about olay's advanced daily moisturiser with cooling essence now if i were to present a beauty box ... lancome rouge in love - beauty bloggers party art in beauty: holton rower x dior just a little bit more with benefit hervana that fine line - maybelline hypersharp liner look fabulous online! red of the day - burberry lip cover soft satin lipstick in brick red (19) my origins experience - made fabulous with plantscription! flawlessly ... with shiseido perfect refining

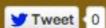
Ads

Color-encoded information



### 7 things ... about Olav's Advanced Daily Moisturiser with Cooling Essence

comments (2)





### Search

Search:

Search

### **Recent Posts**

7 things ... about olay's advanced daily moisturiser with cooling essence now if I were to present a beauty box ... lancome rouge in love - beauty bloggers party art in beauty: holton rower x dior just a little bit more with benefit hervana that fine line - maybelline hypersharp liner look fabulous online! red of the day - burberry lip cover soft satin

lipstick in brick red (19)
my origins experience - made fabulous with
plantscription!
flawlessly ... with shiseido perfect refining

foundation

### Ads

# It is not sufficient to make access possible

### Access also has to be equitable

### Recoloring Problem

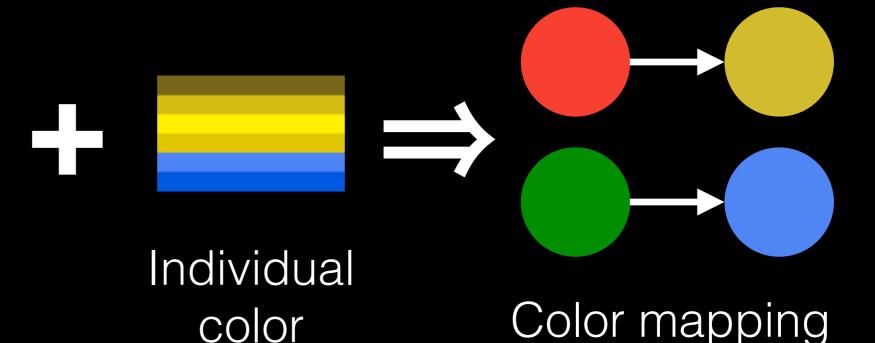
color

perception

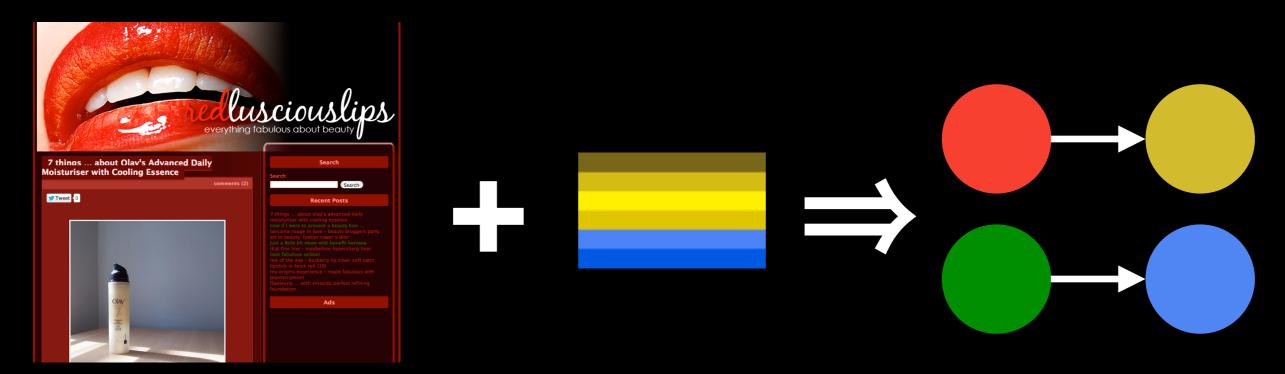
model



Original image



### Recoloring Problem

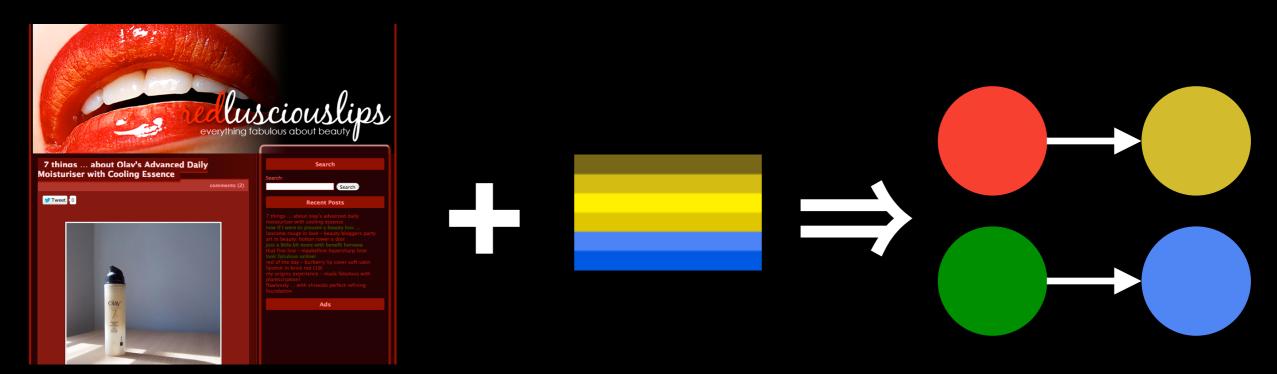


### Objective function components:

- Preserve Differentiability
- Naturalness

Prior work

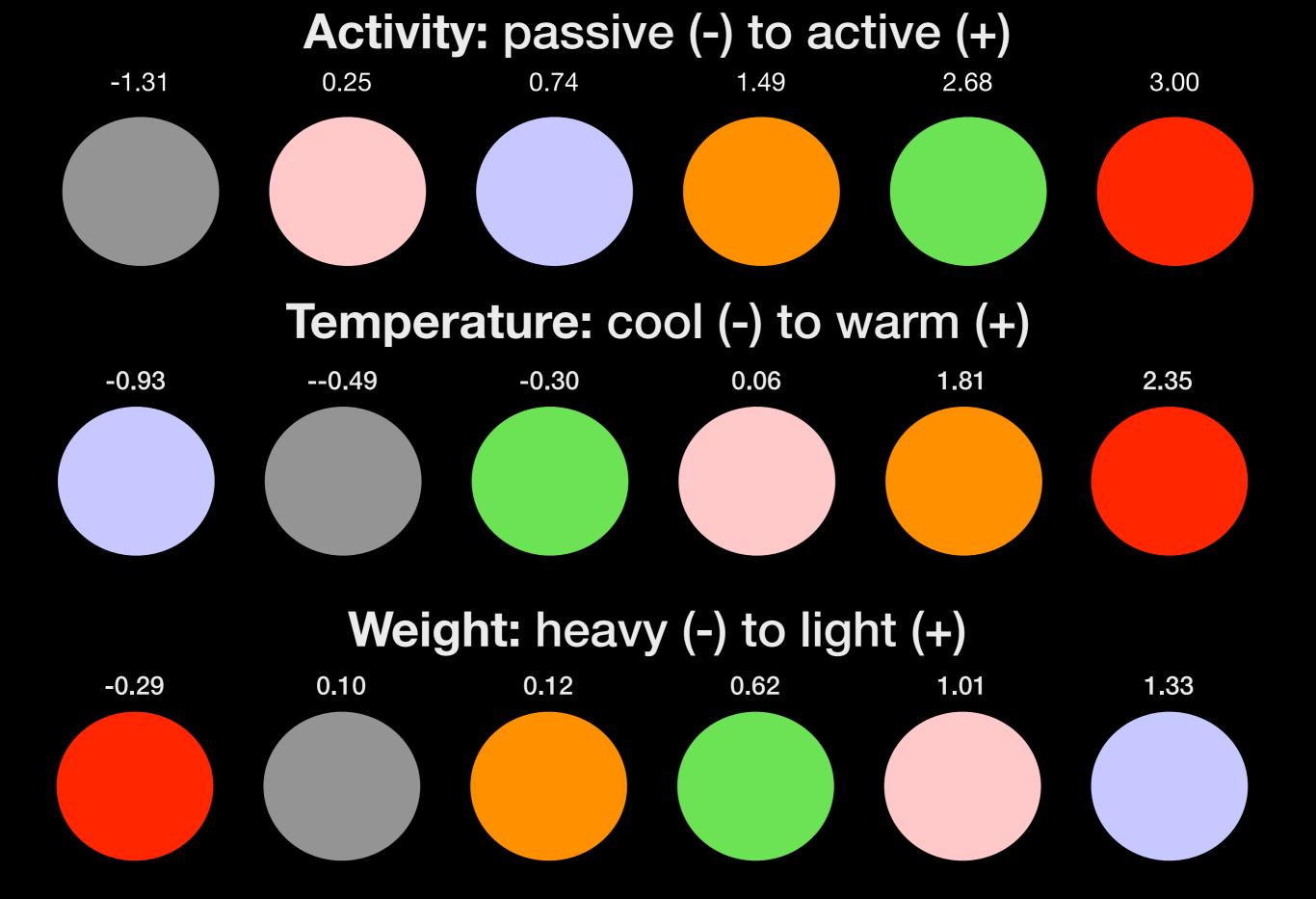
### Recoloring Problem



### Objective function components:

- Preserve Differentiability
- Naturalness
- Preserve Subjective Response
- Preserve Subjective Response Differentiability

SPR Web



Ou, et al. A Study of Colour Emotion and Colour Preference. Part I: Colour Emotions for Single Colours, Color Research & Application, 29(3), 2004.

What subjective responses do people with color vision deficiencies have to color?

### original

### multiverse

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OCTOBER 18, 2011

OCTOBER 20, 2011

CVD simulation

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ALIQUAM TEMPUS

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perdict est. Phaselus dapibus semper

CONSECTETURE ADDRESSING BLIT

METUS ALIQUAM PELLENTESQUE

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consectatuor bandrarit.

CATEGORIES

ALIQUAM LIBERO

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### CATEGORIES

ALIQUAM LIBERO

CONSECTETURE ADDRESSING BLIT

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SUSPENDESSE LACULUS MAUROS

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READ MORE COMMENTS

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### CATEGORIES

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SUSPENDESSE LACULUS MAUROS URNANET NON MOLESTIE SEMPER

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### ALIQUAM TEMPUS

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### CATEGORIES

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PROIN GRAVIDA ORCI PORTITIOR.

existing recoloring tool



### Results

- Differentiability: as good as prior work
- Naturalness: significantly better than prior work

### Results from a User Study

- Activity: as good as prior work
- Temperature: significantly better than prior work
- Weight: as good as prior work

# It is not sufficient to make access possible

### Access also has to be equitable

SPR Web provides people who have color vision deficiencies with

- similar access to color-encoded information
- similar color-mediated experience







# SUPPLE: Adapting to Users' Motor Abilities

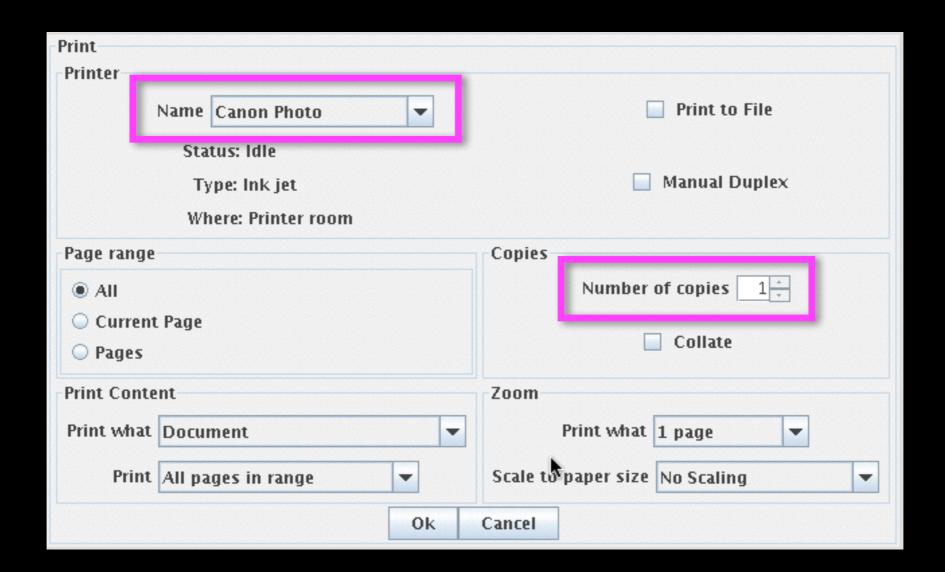
with Daniel Weld and Jacob Wobbrock

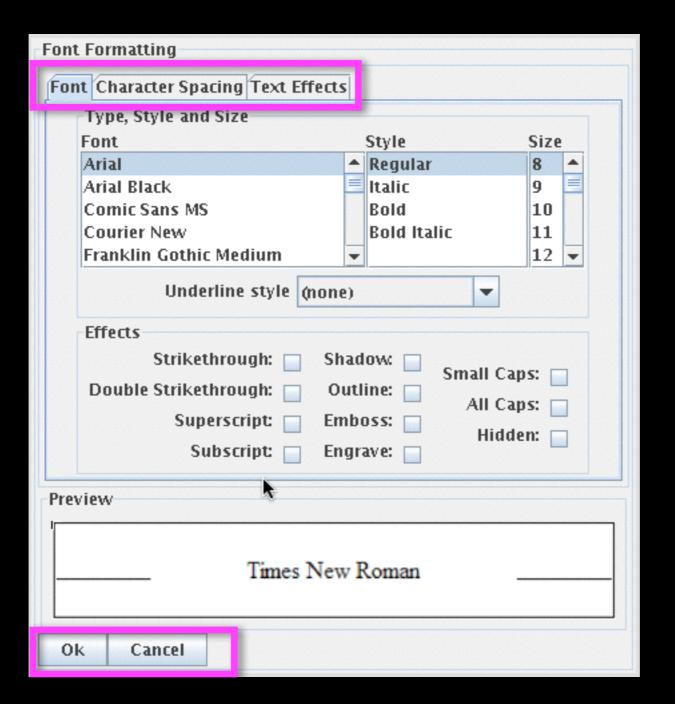


### Ken



Claire



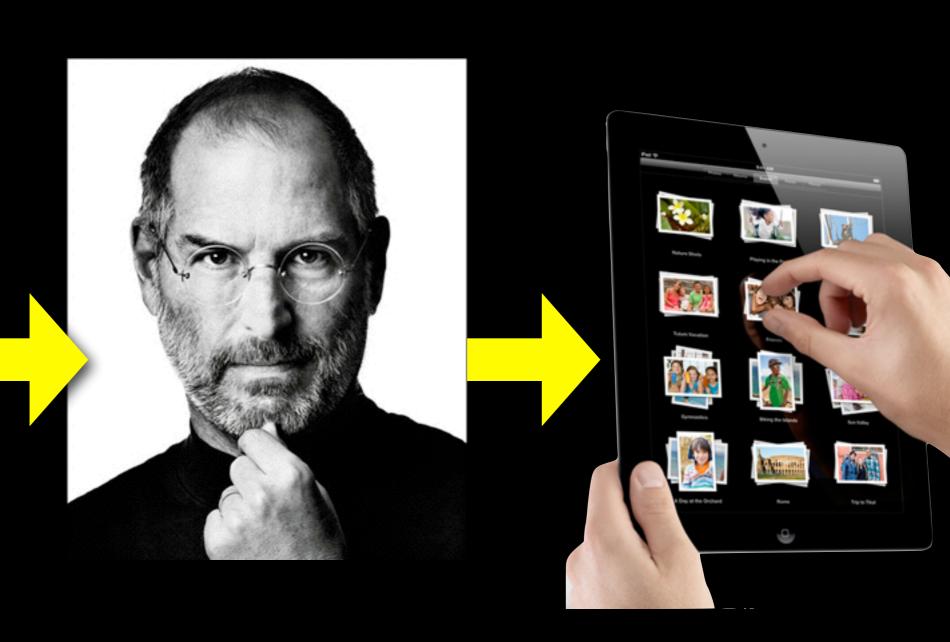


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### Access also has to be equitable

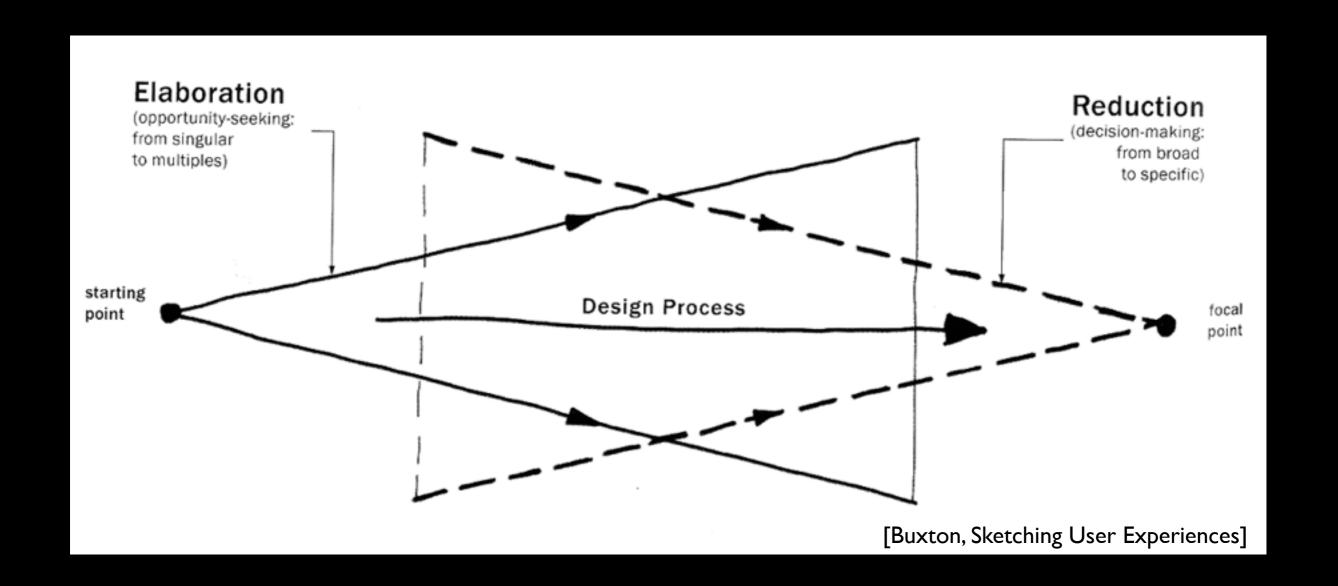
# DESIGN

### Design by Genius

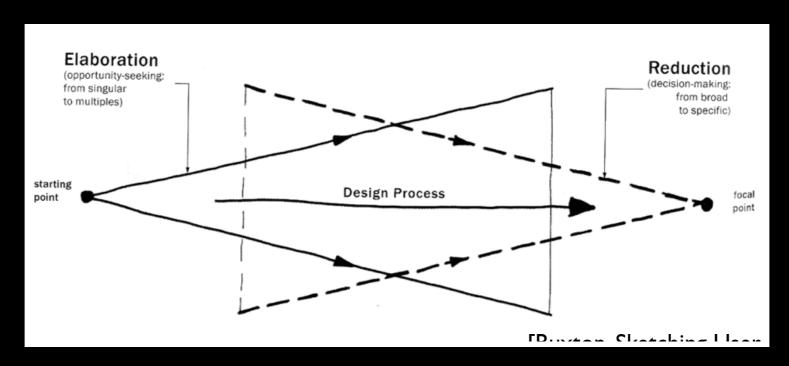


Specification

### Design by Exploration

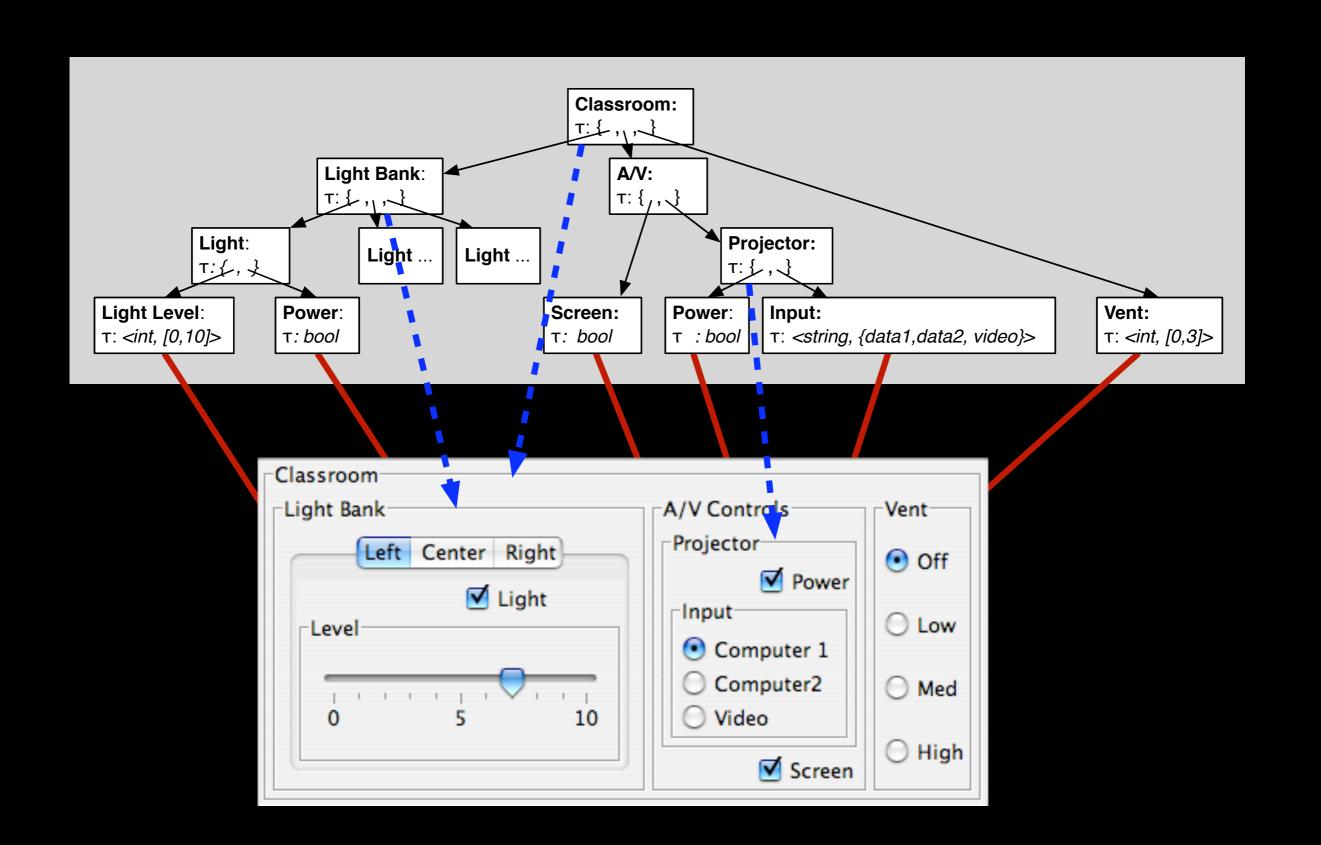


### Design as Optimization

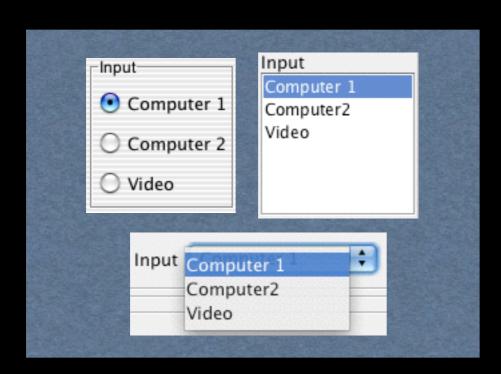


- Consider all possible designs
- Use a quantitative metric of quality to pick the best
- Do it quickly!

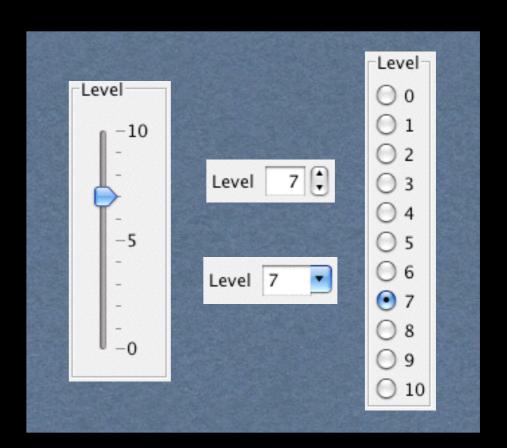
### Enumerating The Design Space



### Enumerating The Design Space

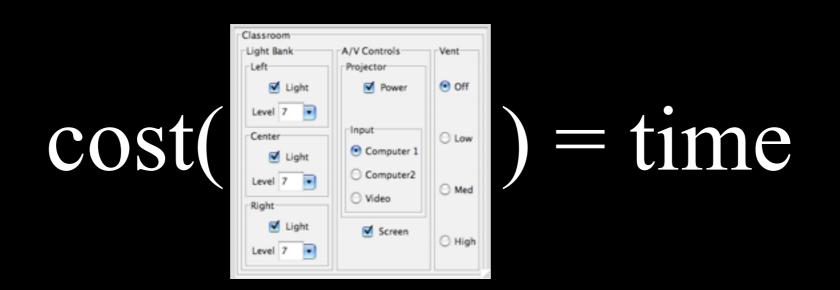


Discrete choice from a fixed set of options



Integer selection from a bounded range

# Use a quantitative metric of quality to pick the best

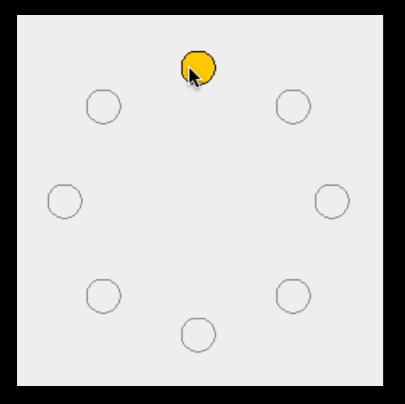




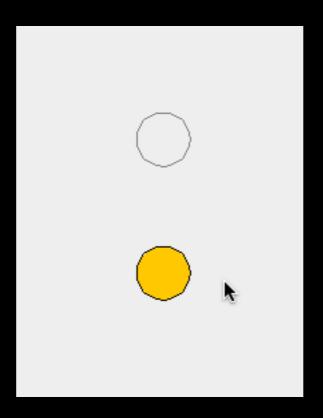


### Learn What A Person Can Do

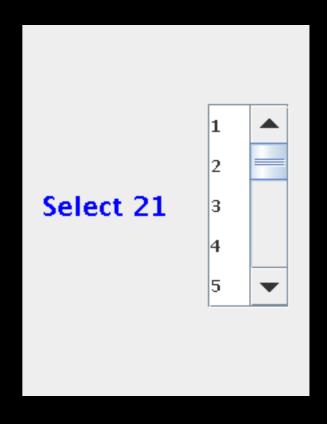
### Pointing



### Dragging



### List Selection



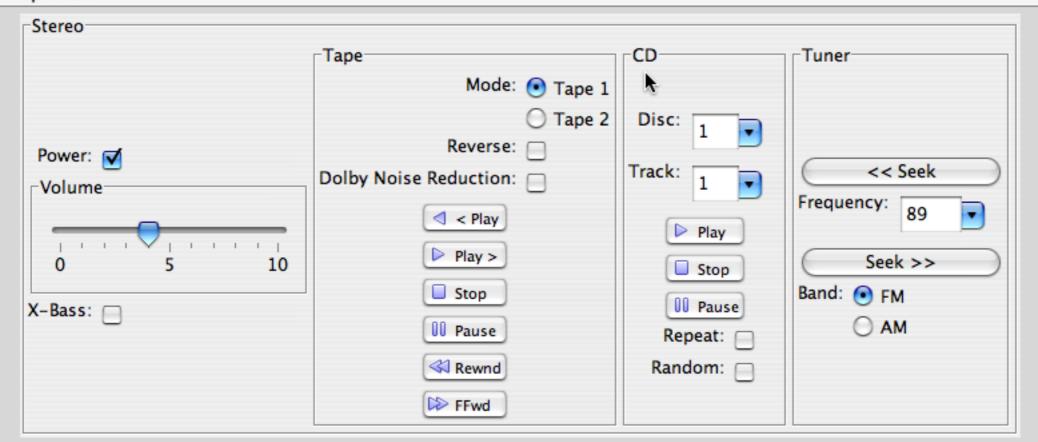
### Find a solution quickly!



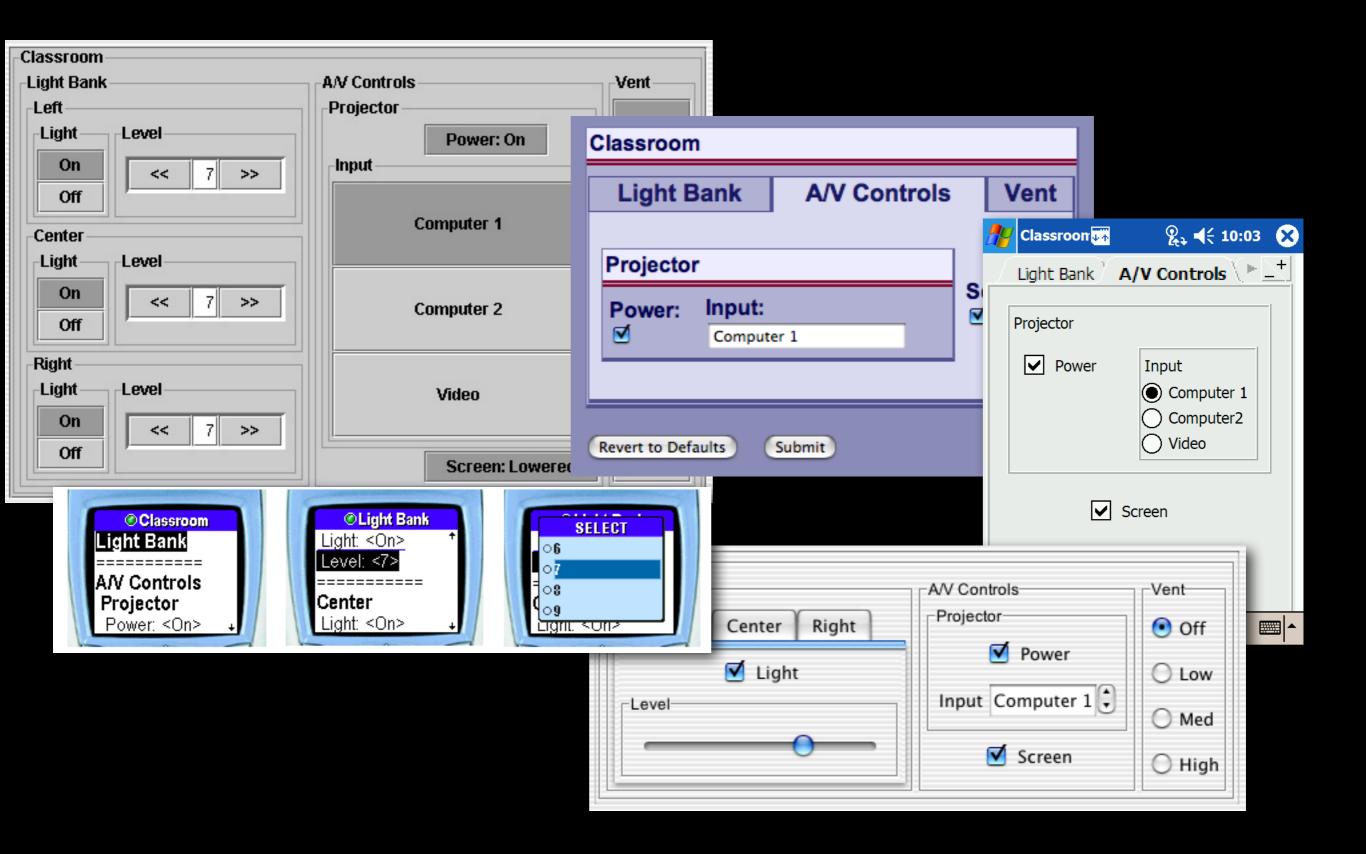


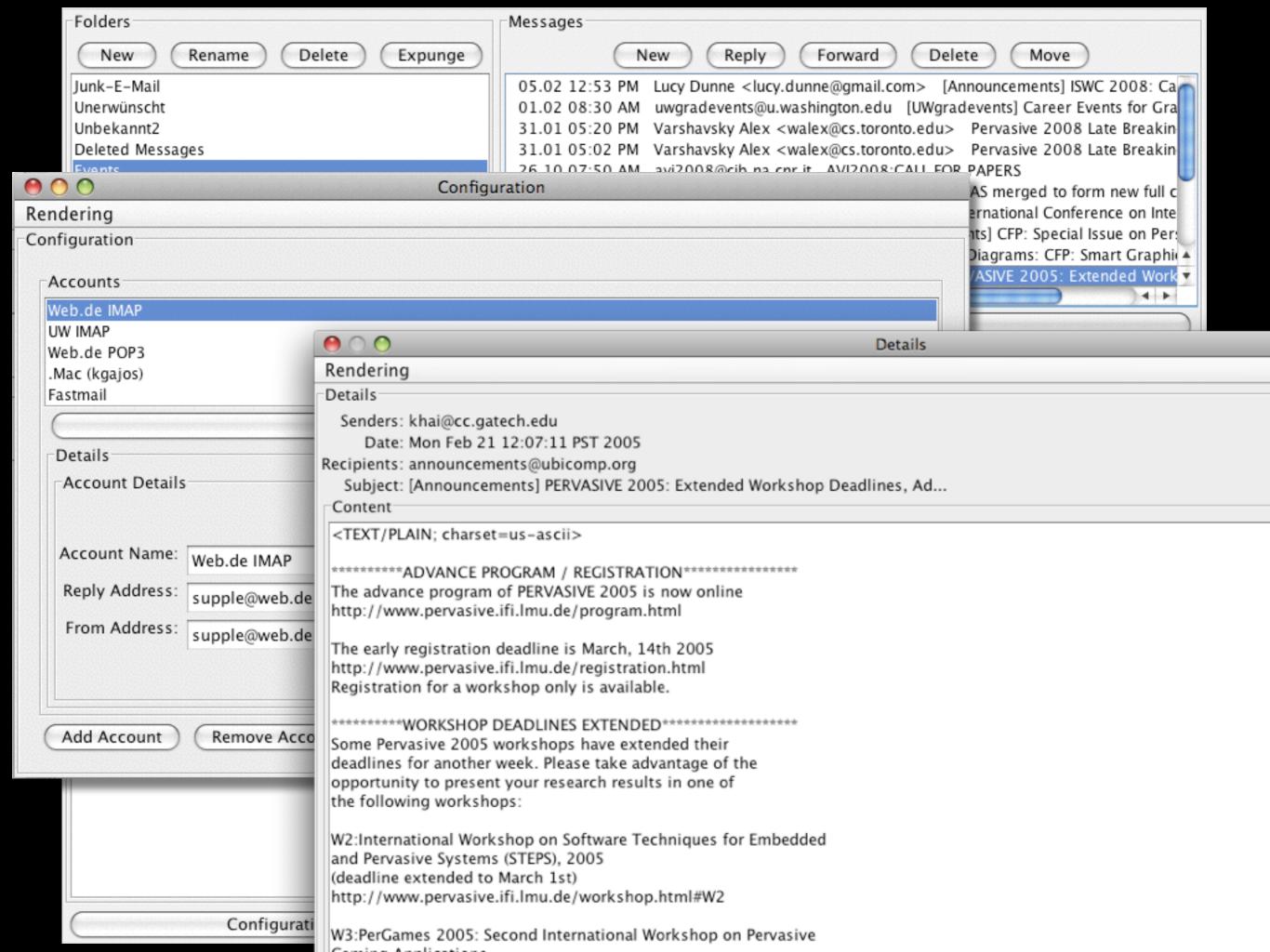
### Supple: Stereo Example

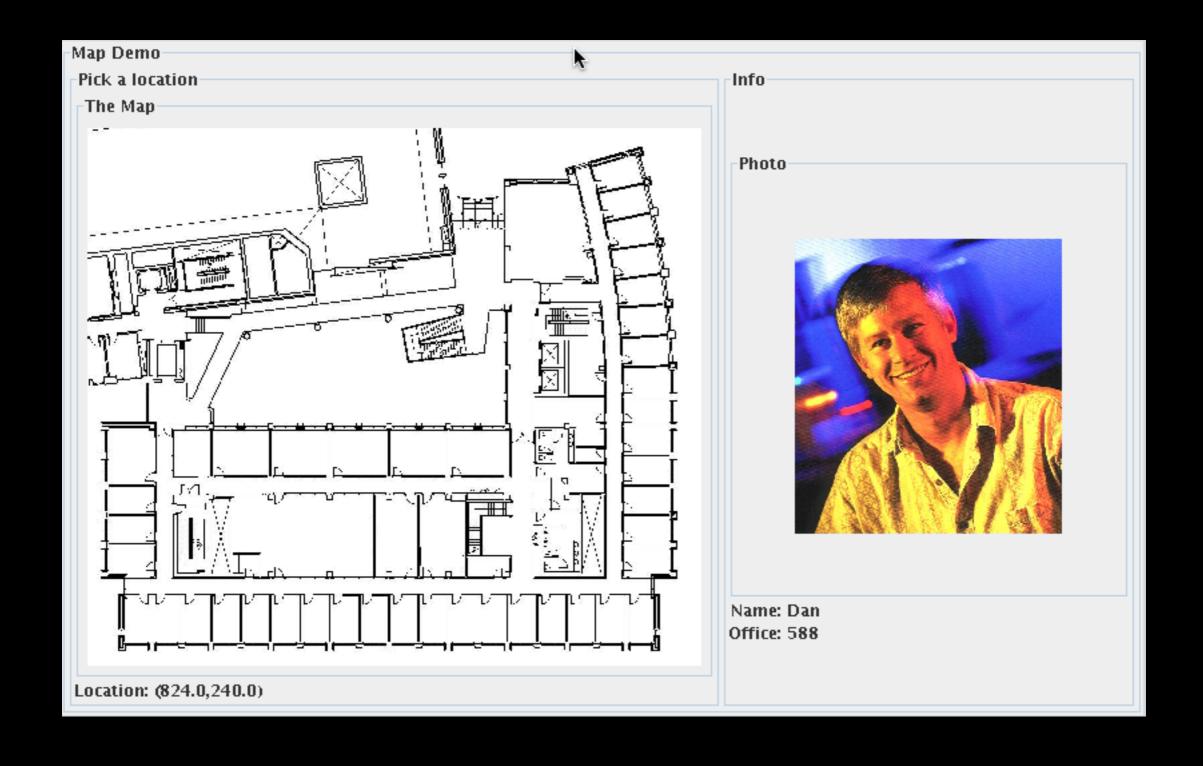
### **Properties**



### Adaptation to Devices

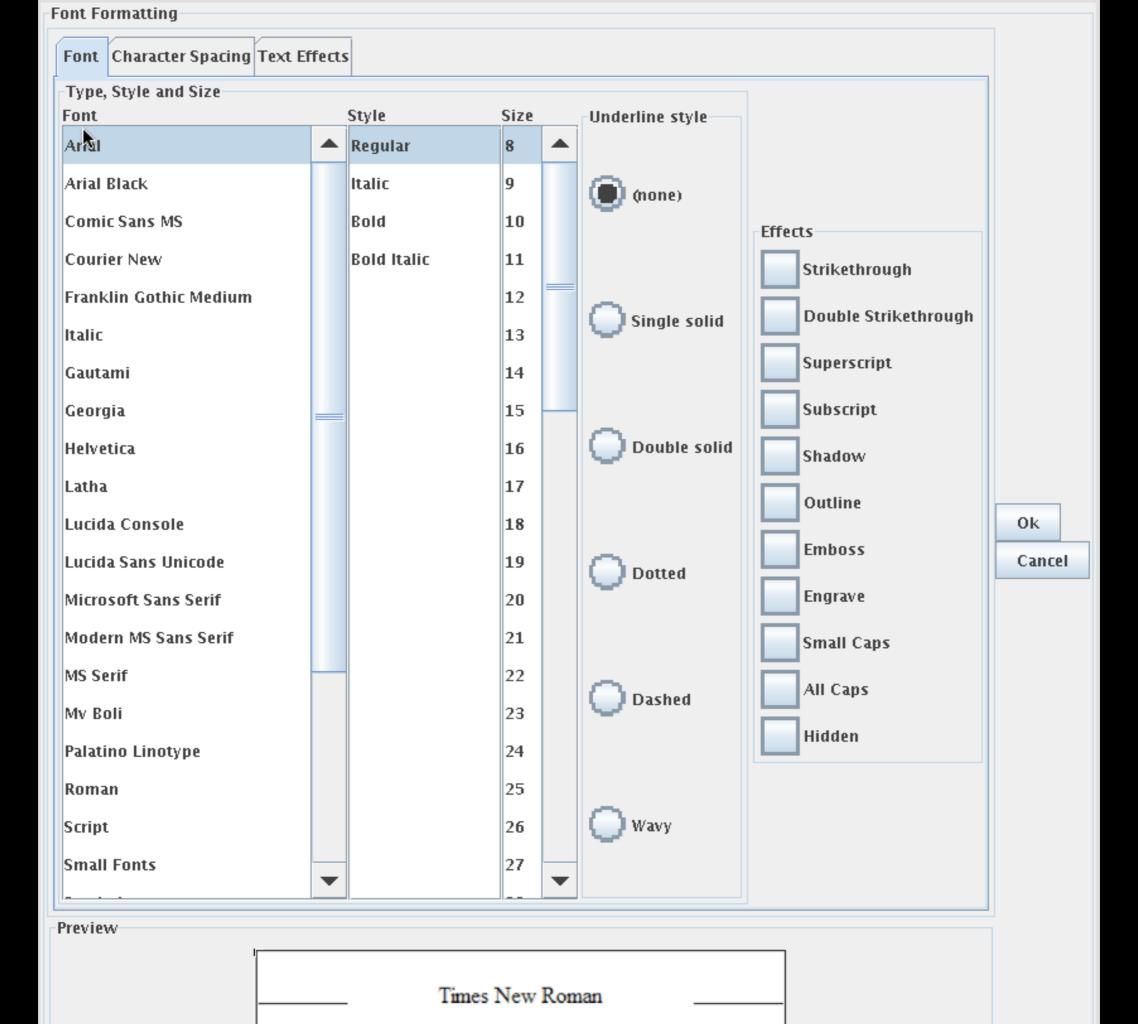


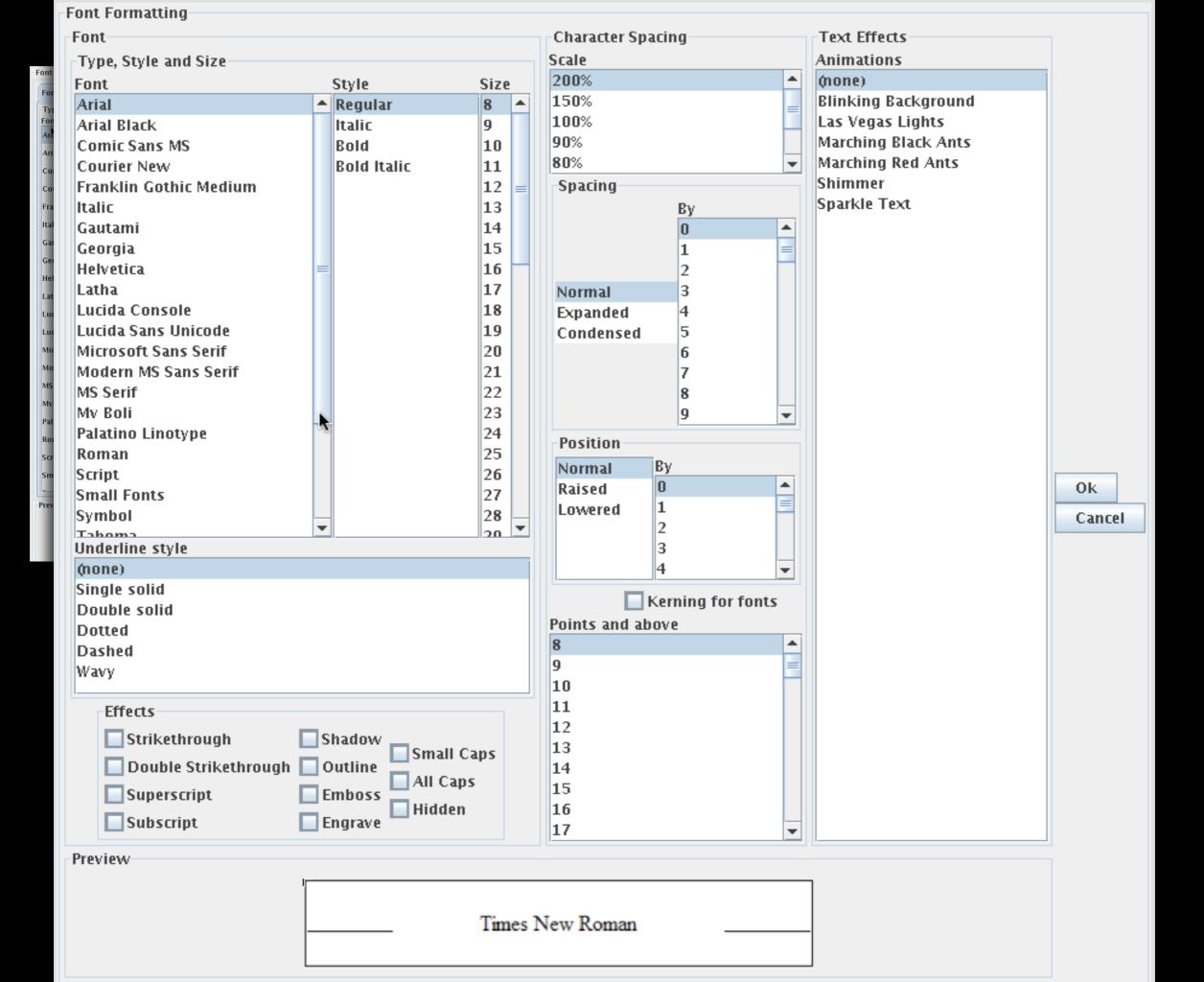


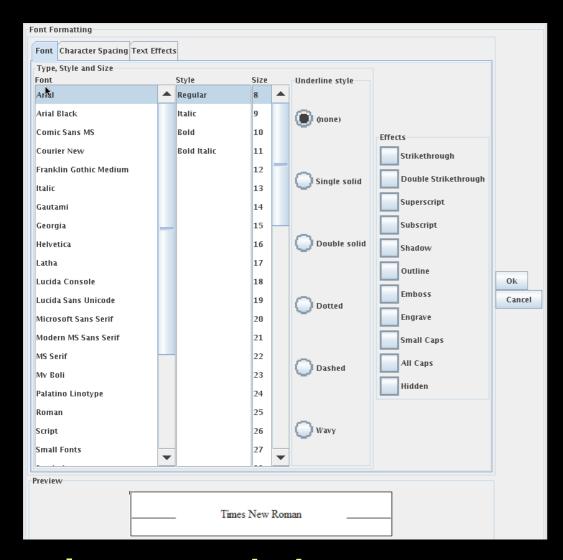


### Results

	ormatting Character Spacing To	ext Effects		
Т	ype, Style and Size			
F	ont		Style	Size
A	ırial		▲ Regular	8 -
A	irial Black		<b>Italic</b>	9 🔳
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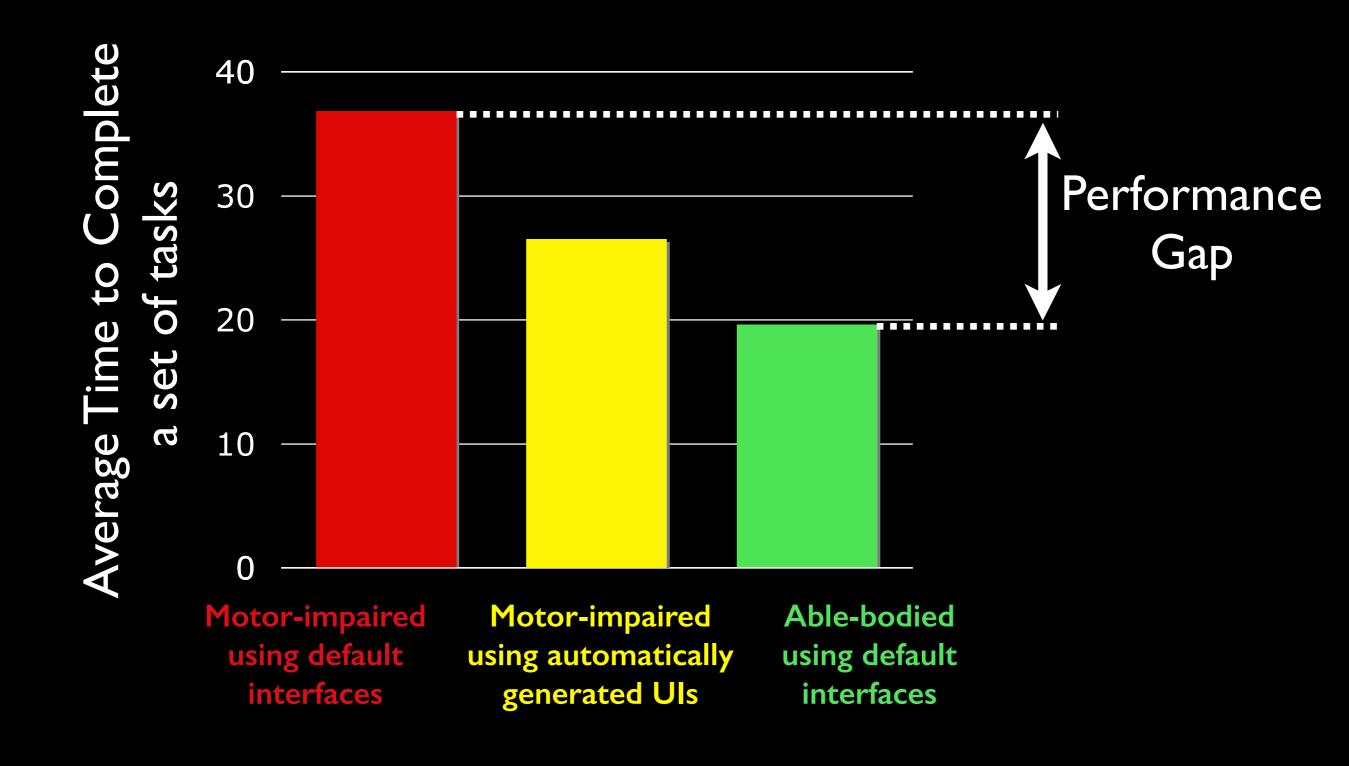
### Impaired dexterity



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### Low strength





## SUPPLE: Adapting to Users' Motor Abilities

- User interface design as optimization
- Automatically generated user interfaces optimized for a person's motor performance can improve performance and satisfaction of users with motor impairments
- Universal design is an elusive dream: designs that help some users will cause harm others

### Message #1:

# Adaptive User Interfaces can democratize access to digital resources









#### One-size-fits-all

### Adaptive





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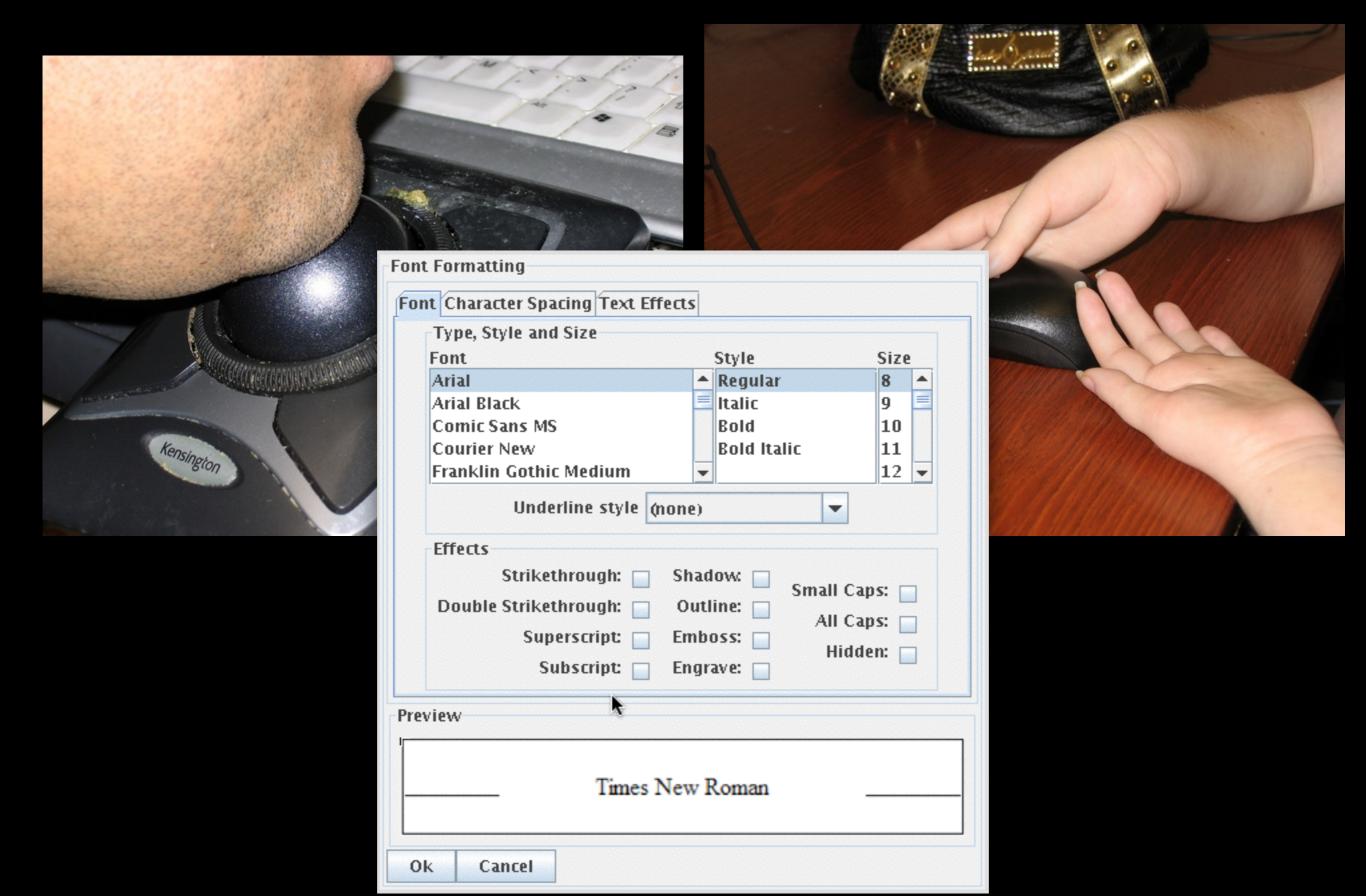
### One-size-fits-all



## Adaptive



### One-size-fits-all



## Adaptive

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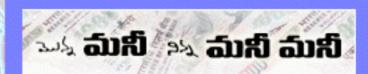
## Adaptive Visual Design?



Katharina Reinecke and Krzysztof Gajos







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#### Sri Rama Rajyam memory card launch

8

The memory card containing music and trailers of NBK - Bapu's film Sriramarajyam was launched at Novotel on 23 Aug



#### Rajanna inspired by a true story

Nagarjuna's forthcoming film Rajanna is inspired by the real character of Suddala Hanumanthu who fought against Rajakars



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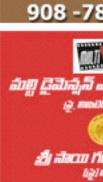


FICUS Harish Sajja 404 397 9990





Worldw



## First Impression of Aesthetic Appeal Impacts

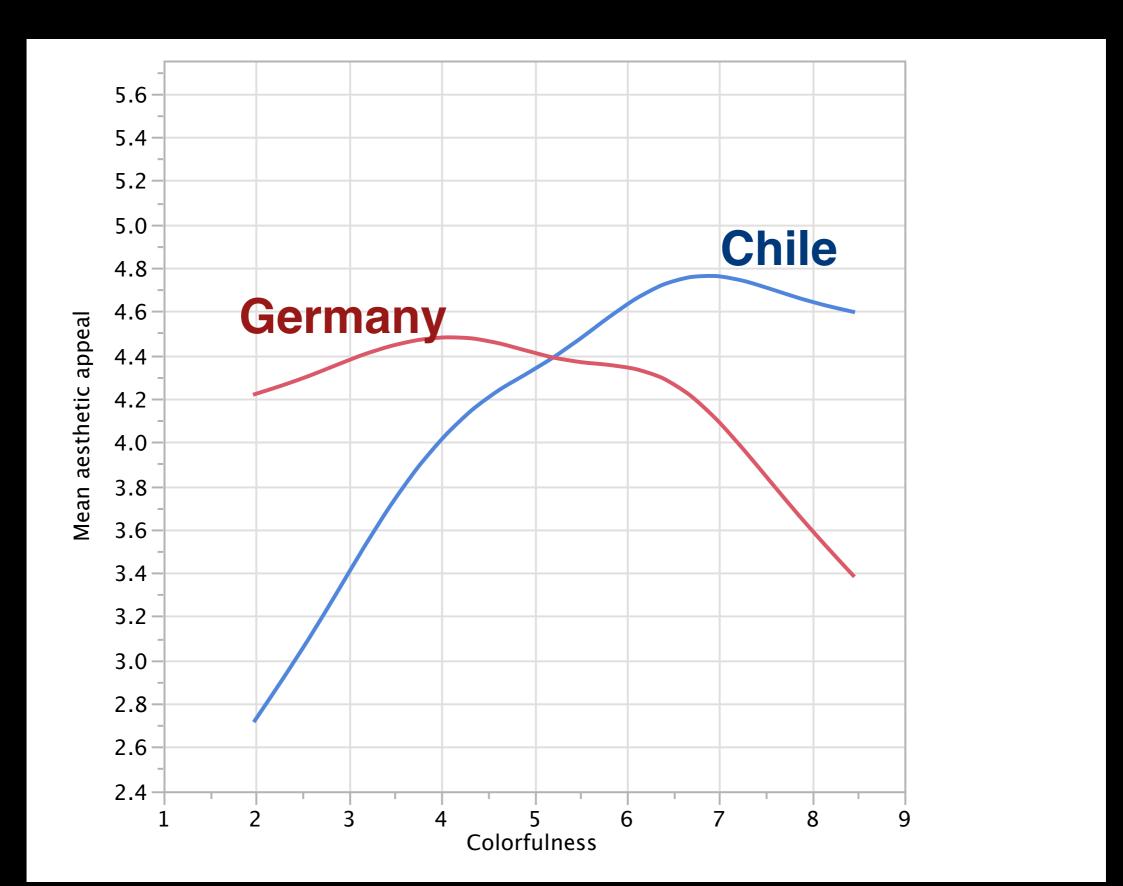
- Perception of trustworthiness
- Willingness to engage
- Usability!

## Study: Individual Differences in Perception of Visual Appeal

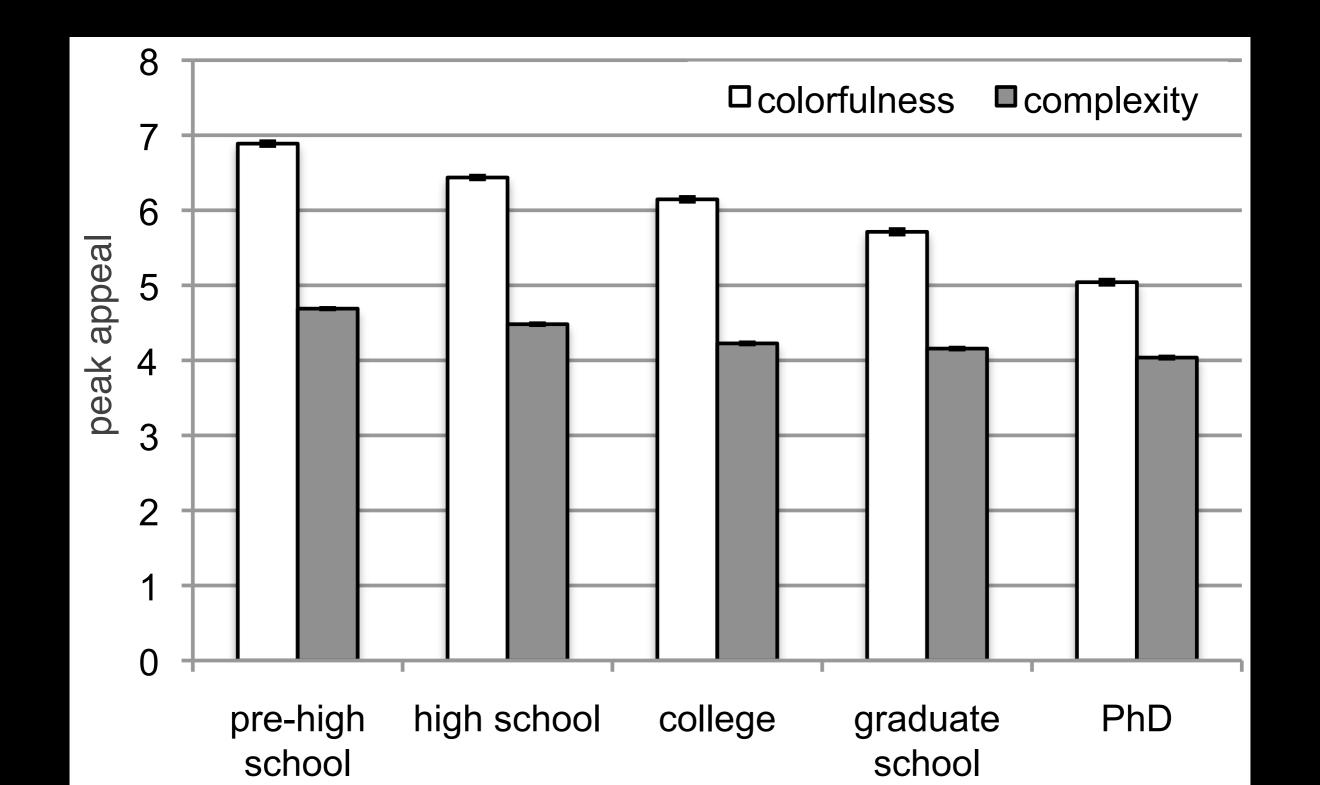
- 400+ web sites
- 40,000 participants
- 43 countries



## National Culture



## Education









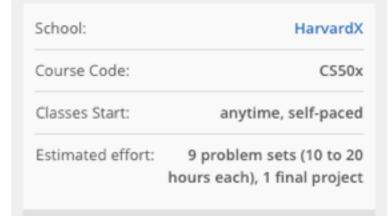
#### Introduction to Computer Science

An introduction to the intellectual enterprises of computer science and the art of programming.

#### **About this Course**

CS50x is Harvard College's introduction to the intellectual enterprises of computer science and the art of programming for majors and non-majors alike, with or without prior programming experience. An entry-level course taught by David J. Malan, CS50x teaches students how to think algorithmically and solve problems efficiently. Topics include abstraction, algorithms, data structures, encapsulation, resource management, security, software engineering, and web development. Languages include C, PHP, and JavaScript plus SQL, CSS, and HTML. Problem sets inspired by real-world domains of biology, cryptography, finance, forensics, and gaming. As of Fall 2013, the oncampus version of CS50x was Harvard's second-largest course.

Students who earn a satisfactory score on 9 problem sets (i.e., programming assignments) and a final project will receive a certificate from HarvardX. This is a self-paced course - you may take CS50x on your schedule.



#### Prerequisites:

None.

#### Register for CS50x

and choose your student track



Student Reviews



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by ezix









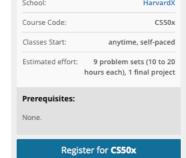
#### Introduction to Computer Science

An introduction to the intellectual enterprises of computer science and the art of programming.

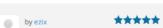
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Students who earn a satisfactory score on 9 problem sets (i.e., programming assignments) and a final project will receive a certificate from HarvardX. This is a self-paced course - you may take CS50x on your schedule.



#### 



No, gracias

Yes, please!

## One-size-fits-all







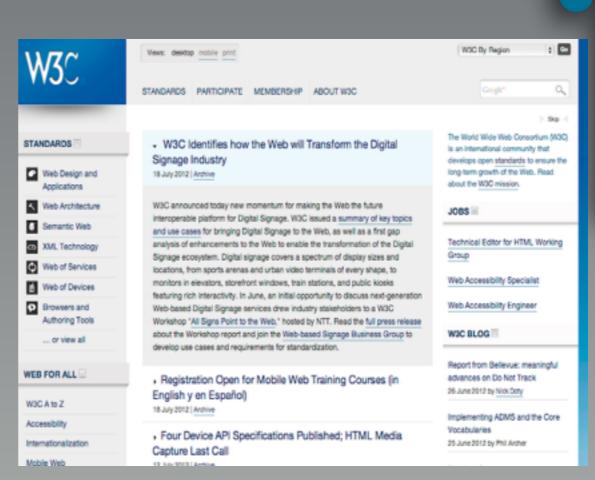


Adaptive







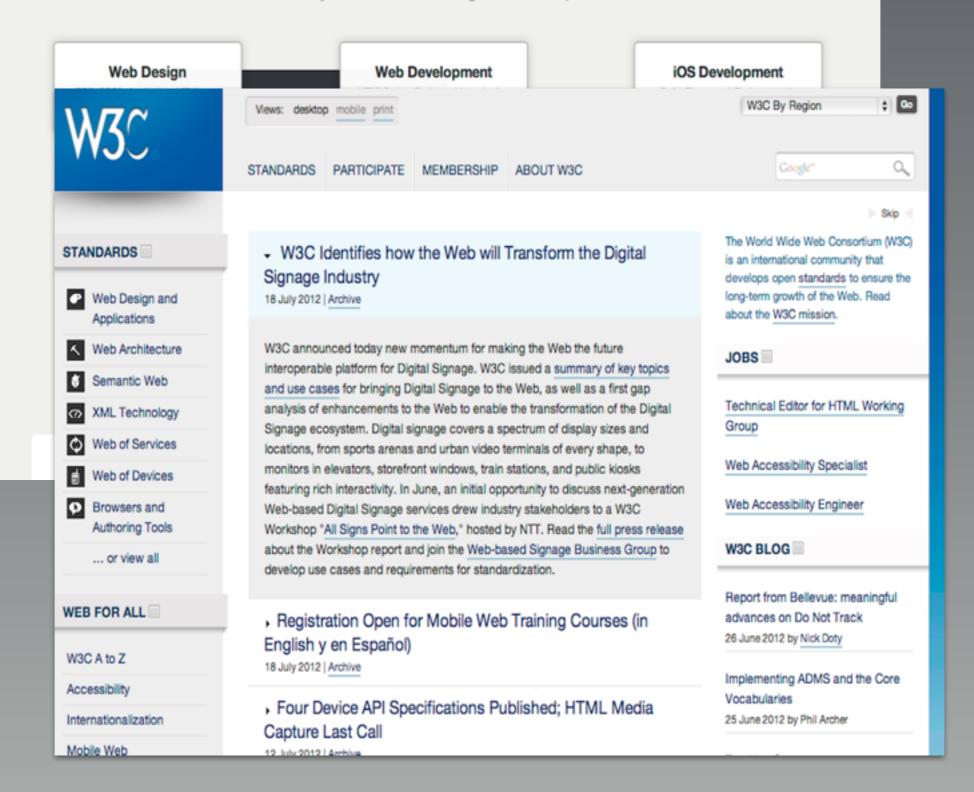


Computer Science is nerdy treehouse Search library... Q Home Library Plans & Sign Up

Computer Science is cool

#### What do you want to learn today?

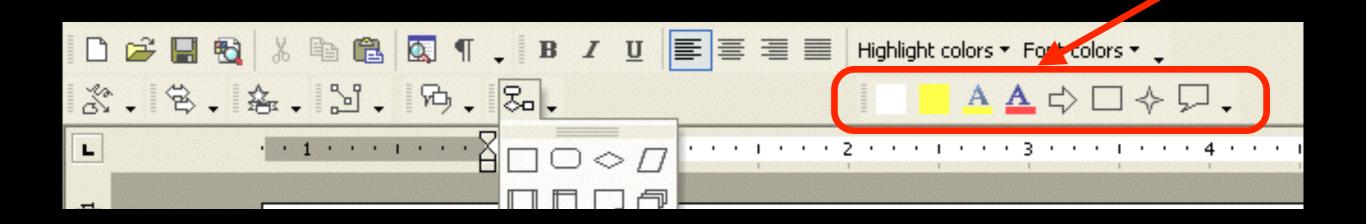
Treehouse is the best way to learn how to design and develop for the web and iOS.

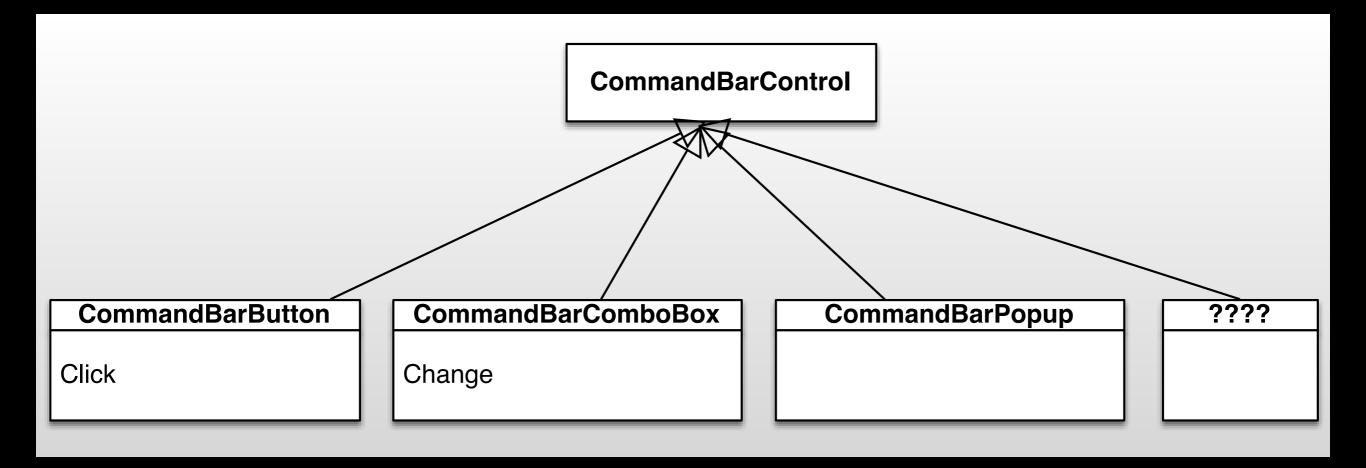


#### Message #2:

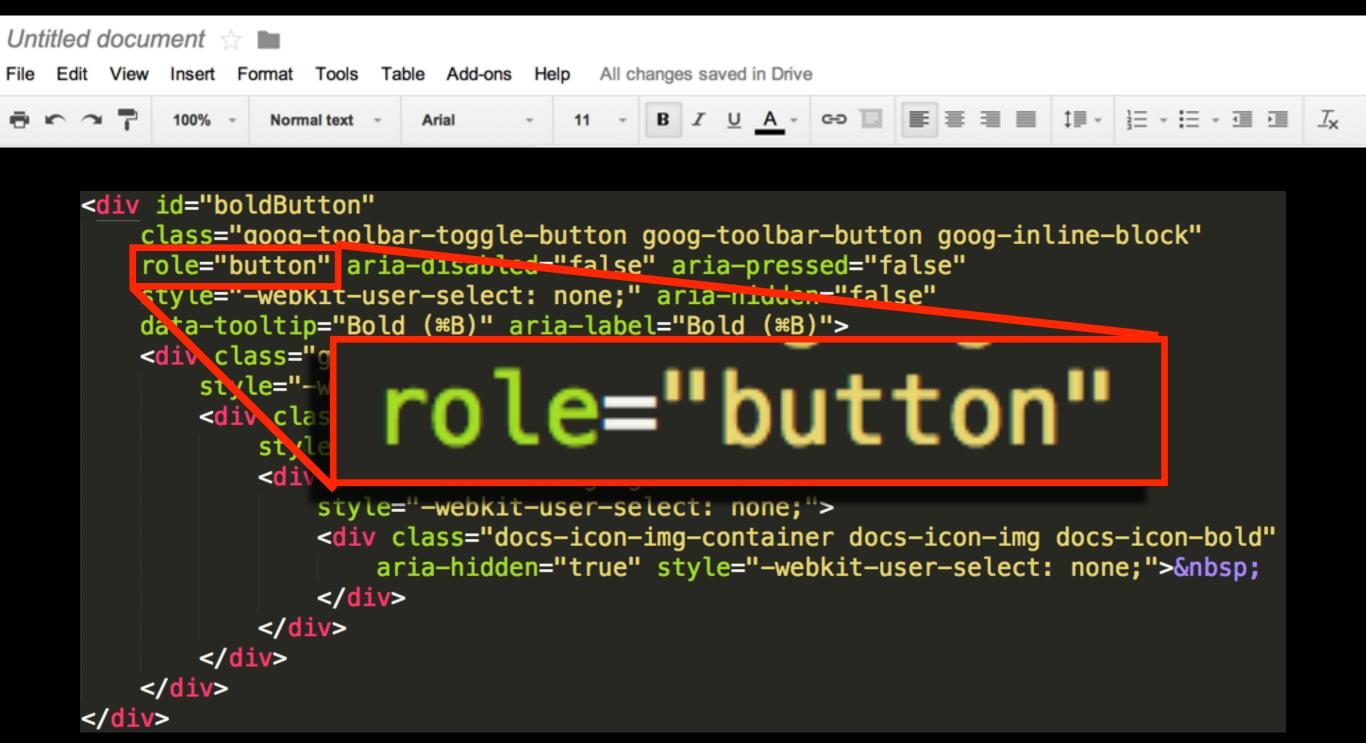
To succeed, we need to empower designers and programmers to use more powerful abstractions in UI development

## Abstractions for Adaptive Interfaces





## Abstractions for Adaptive Interfaces

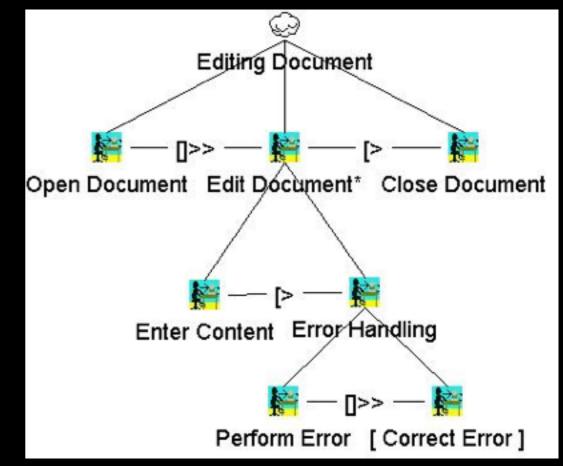


## Model-Based Design?

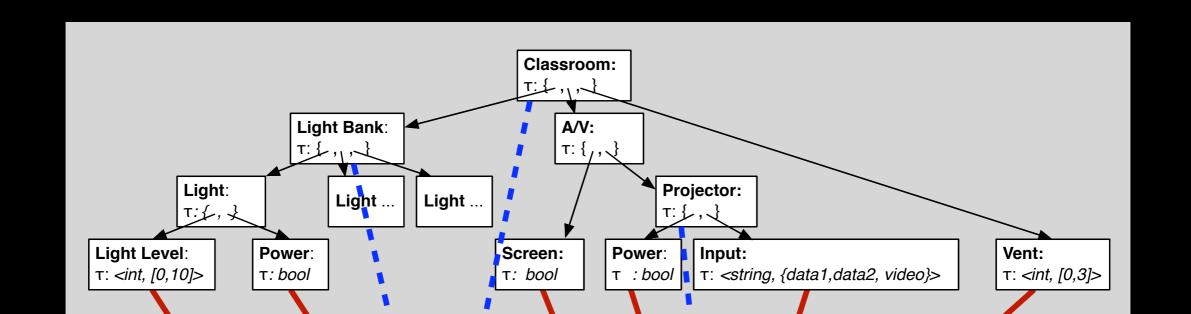
Abstract User Interface

Concrete User Interface

Final User Interface



[Paterno, Mancini, Meniconi '97]

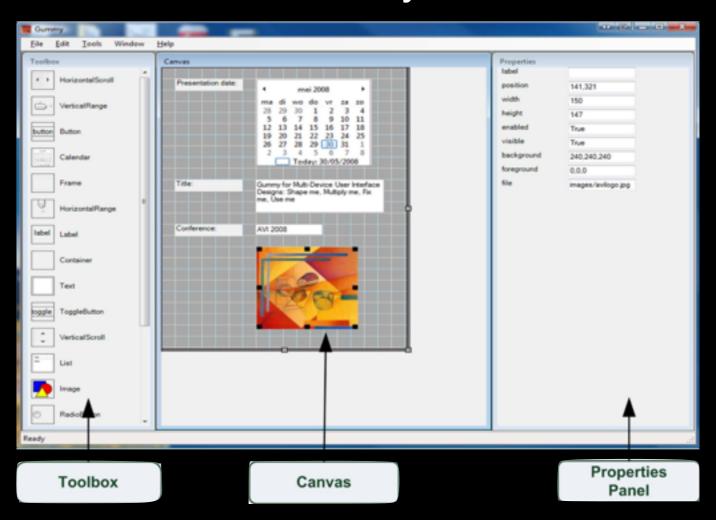


## Neither Designers Nor Programmers Use High-Level Models!

- Chickenfoot programming by UI vocabulary [Bolin, et al., 2005]
- Sikuli programming by UI appearance [Yeh, Chang, Miller, 2009]
- Prefab reverse engineering UI semantics
   [Dixon and Fogarty, 2010]

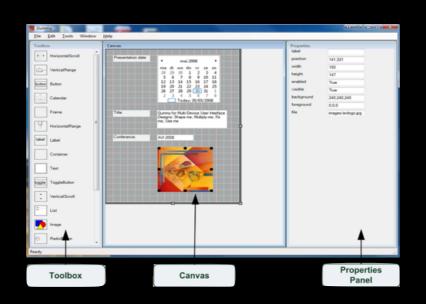
## Wanted: Tools that Empower Designers and Programmers

Empowering designers: e.g., Gummy
 [Meskens, Vermeulen, Luyten, Coninx, 2008]



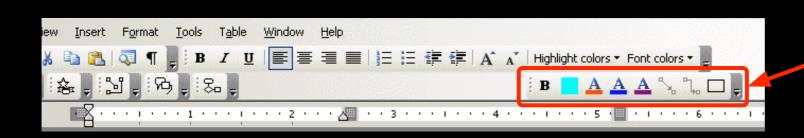
## Wanted: Tools that Empower Designers and Programmers

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 [Meskens, Vermeulen, Luyten, Coninx, 2008]



Empowering programmers?

- 1. Strategy for designing usable Adaptive User Interfaces:
  - Use of adaptive mechanism is optional
  - Minimal cost of incorrect adaptation



Adaptive toolbar

- 1. Strategy for designing usable Adaptive User Interfaces:
  - Use of adaptive mechanism is optional
  - Minimal cost of incorrect adaptation
- 2. It is not sufficient to make access possible. Access also has to be **equitable**



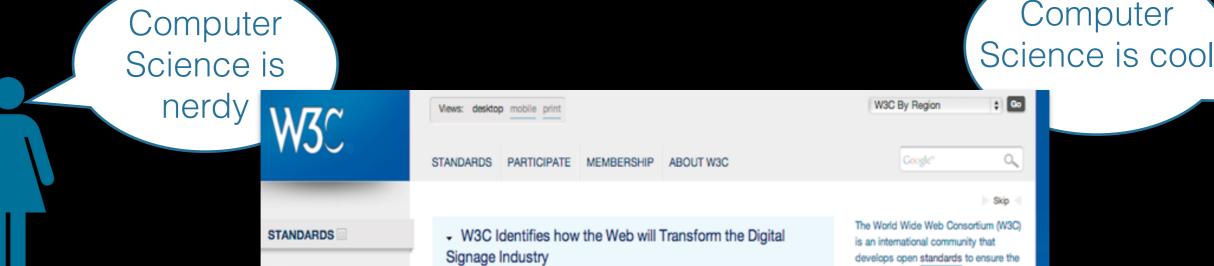






- 1. Strategy for designing usable Adaptive User Interfaces:
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- 2. It is not sufficient to make access possible. Access also has to be **equitable**
- 3. One-size-fits-all approach to design inevitably leads to discrimination. Adaptive User Interfaces Can Enable More Democratic Access to Digital Resources.

long-term growth of the Web. Read



Web Decide and

- 1. Strategy for designing usable Adaptive User Interfaces:
  - Use of adaptive mechanism is optional
  - Minimal cost of incorrect adaptation
- 2. It is not sufficient to make access possible. Access also has to be **equitable**
- 3. One-size-fits-all approach to design inevitably leads to discrimination. Adaptive User Interfaces Can Enable More Democratic Access to Digital Resources.
- 4. We need to empower designers and programmers to use more powerful abstractions in UI development

## Key Collaborators



Katharina Reinecke



David Flatla



Daniel Weld



Jacob Wobbrock



Mary Czerwinski



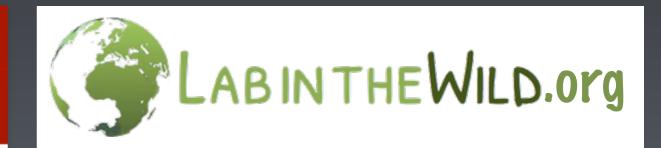
Desney Tan

## Adaptive User Interfaces Can Enable More Democratic Access to Digital Resources



### Krzysztof Gajos





### Key Papers Related to This Talk

- Krzysztof Z. Gajos, Mary Czerwinski, Desney S. Tan, and Daniel S. Weld.
   Exploring the design space for adaptive graphical user interfaces. In AVI '06: Proceedings of the working conference on Advanced visual interfaces, pages 201-208, New York, NY, USA, 2006. ACM Press.
- David R. Flatla, Katharina Reinecke, Carl Gutwin, and Krzysztof Z. Gajos.
   SPRWeb: preserving subjective responses to website colour schemes through automatic recolouring. In Proceedings of the SIGCHI Conference on Human Factors in Computing Systems, CHI '13, pages 2069-2078, New York, NY, USA, 2013. ACM.
- Krzysztof Z. Gajos, Daniel S. Weld, and Jacob O. Wobbrock. Automatically generating personalized user interfaces with Supple. Artificial Intelligence, 174:910-950, 2010.
- Katharina Reinecke and Krzysztof Z. Gajos. Quantifying Visual Preferences
   Around the World. In Proceedings of the SIGCHI Conference on Human
   Factors in Computing Systems, CHI '14, New York, NY, USA, 2014. ACM.